

# COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 EAST IMPERIAL HIGHWAY - DOWNEY, CA 90242

(562) 940 - 2501



September 8, 2009

**ADOPTED** 

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012 42

SEPTEMBER 8, 2009

SACHI A HAMAI EXECUTIVE OFFICER

Dear Supervisors:

APPROVAL OF STANDARDIZED CONTRACT WITH COMMUNITY-BASED ORGANIZATIONS TO PROVIDE HOME BASED GENDER SPECIFIC SERVICES TO HIGH RISK FEMALE YOUTH UNDER THE JUVENILE JUSTICE CRIME PREVENTION ACT (JJCPA)

(3 VOTES, ALL SUPERVISORIAL DISTRICTS)

## SUBJECT

This contract is to provide intensive family-centered, home based gender specific services to a targeted population of high-risk female youth ages 14-18, and their families on a fee-for-service basis under the Juvenile Justice Crime Prevention Act (JJCPA) for the County of Los Angeles Probation Department.

## IT IS RECOMMENDED THAT YOUR BOARD:

1. Delegate authority to the Chief Probation Officer to prepare and execute five (5) contracts substantially similar to the attached standardized contract (Attachment 1) with four (4) Community-Based Organizations (CBOs), to provide home based gender specific services to high-risk female youth in five (5) Clusters in the amount of \$70,500 per contract for a total amount of \$352,500, commencing on October 1, 2009 through June 30, 2010, after final approval by County Counsel as to form. These contracts are fully funded utilizing JJCPA state funding and are included in the FY 2009-2010 Adopted Budget.

- Delegate authority to the Chief Probation Officer to approve the addition or replacement of any agency subcontracting with the CBOs, and to prepare and execute contract amendments to extend the contract term for up to four (4) additional twelve 12-month periods for individual contract amounts not to exceed \$94,000 each contingent on continued legislative funding and approval as to form by County Counsel.
- 3. Delegate authority to the Chief Probation Officer to prepare and execute modifications to the recommended contracts for any decreases or increases not to exceed twenty-five percent (25%) of the contract amount and/or one hundred eighty (180) days to the period of performance pursuant to the terms of the contract, upon approval as to form by County Counsel. The Chief Probation Officer will notify the Chief Executive Office in writing within 10 business days after execution.

## PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION:

The purpose of the recommended actions is to authorize the Chief Probation Officer to negotiate, sign and execute five (5) contracts with four (4) CBOs. These contracts will provide home based gender specific services that are intended to avert an ongoing escalation of criminal and delinquent behavior and to promote school success. Successful delivery of the home based family support services shall effectively strengthen the family unit, while fostering parenting practices, promoting responsible youth behavior, and decreasing delinquent activities and recidivism.

The current home based gender specific contracts will expire on September 30, 2009. The recommended agencies will provide services in each of the five geographical areas known as Clusters within Los Angeles County as listed below:

RECOMMENDED AGENCY	CLUSTER
Asian Youth Center	1
Inter-Agency Drug Abuse Recovery Program, Inc. (I-ADARP)	2
Dubnoff Center for Child Development and Educational Therapy	3
Star View Children and Family Services	4
Asian Youth Center	5

The Honorable Board of Supervisors September 8, 2009 Page 3

## Implementation of Strategic Plan Goals:

The recommended Board actions are consistent with the Countywide Strategic Plan Goal #2, and Children, Family and Adult Well-Being as implementation of the recommendations will enable the Probation Department to continue the coordination and collaboration of integrated services for probation youth and their families.

## FISCAL IMPACT/FINANCING:

The cost per contract is \$70,500 for the initial term effective October 1, 2009 through June 30, 2010 for a total amount of \$352,500 and \$94,000 for each of the subsequent four (4) 12-month terms for a total amount of \$470,000. These costs are 100% offset by JJCPA funds which are included in the FY 2009-2010 Budget. No additional Net County Cost is required to fund the recommended contracts. The contract includes provisions for non-appropriation of funds and budget reductions.

## FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

The scope of work for the contracted services involves providing home based gender specific services, including female youth support services, parent support services, and mandatory contractor training for high-risk female youth between the ages of 14-18. The services are intended to avert an ongoing escalation of criminal and delinquent behavior and to promote school success. Successful delivery of the home based family support services shall effectively strengthen the family unit, while fostering parenting practices, promoting responsible youth behavior, and decreasing delinquent activities and recidivism.

The standardized contract contains all of the most recent required provisions including, but not limited to, non-responsibility and debarment, child support compliance, GAIN/GROW, Safely Surrendered Baby Law, and the provisions of paid jury service time for their employees.

These are Non-Prop A contracts. Consequently, there is no departmental employee relations' issues and they will not result in a reduction of County Services.

The Department has evaluated and determined that the Living Wage Program (County Code Chapter 2.201) does not apply to the recommended contracts.

In accordance with the Chief Administrative Office memorandum, dated July 19, 2002, the proposed contractors have been instructed to register on WebVen.

The Probation Department will not request the contractor to perform services, which exceed the Board approved contract amount, scope of work, and/or contract dates.

County Counsel has approved the standardized contract as to form.

The Honorable Board of Supervisors September 8, 2009 Page 4

## **CONTRACTING PROCESS:**

To solicit for these services, a competitive Request for Proposals (RFP) process was conducted. The Probation Department released a RFP for Home Based Gender Specific Services on January 30, 2009. Consistent with the RFP process, interested Contractors were required to submit a proposal demonstrating their ability to provide home based gender specific services. Approximately 637 solicitation letters were sent to community based organizations; advertisements were placed in the Los Angeles Times, Lynwood Journal, and Eastern Group Publications; the solicitation information and the RFP were also made available through the Internet on both the County of Los Angeles Internal Services Department and the Probation Department web sites.

As a result of the solicitation process, 7 potential Contractors requested copies of the RFP; 108 Contractors registered for the Mandatory Proposer's Conference; and 80 participants representing 53 agencies attended the conference. Thirty-one (31) proposals were received prior to the 12:00 p.m., March 20, 2009 deadline.

Thirty-one (31) proposals were reviewed using an initial screening "pass/fail" process to determine which proposals would be evaluated. The initial screening was consistent with the Selection Process and Evaluation Criteria set forth in the RFP.

Five Evaluation Committees were formed to evaluate the 30 proposals that passed the initial screening process. The Evaluation Committees consisted of Probation staff. Financial subject-matter experts evaluated the financial/budget portions of the proposals. Each Evaluation Committee objectively evaluated the proposals submitted by the following proposers by Cluster.

### **CLUSTER 1**

Asian Youth Center, Star View Children and Family Services, Inter-Agency Drug Abuse Recovery Program (I-ADARP), Peace Over Violence, Atlantic Recovery Services. St. Anne's Maternity Home, New Directions For Youth, Inc. and GRCN Connecting Communities

## **CLUSTER 2**

Inter-Agency Drug Abuse Recovery Program (I-ADARP), Boys Town California, Inc., Soledad Enrichment Action, Inc., Asian American Drug Abuse Program, Inc. (AADAP), Star View Children and Family Services, Aviva Family and Children's Services, Seeking Peaceful Solutions, Inc. and Housing Authority of the City of Los Angeles

#### **CLUSTER 3**

Dubnoff Center for Child Development and Educational Therapy, Inter-Agency Drug Abuse Recovery Program (I-ADARP), Total Family Support Clinic, Aviva Family and Children's Services, Communities In Schools of San Fernando Valley, Inc. and New Directions For Youth, Inc.

The Honorable Board of Supervisors September 8, 2009 Page 5

#### **CLUSTER 4**

Star View Children and Family Services, Boys Town California, Inc., GRCN Connecting Communities and Total Family Support Clinic

### **CLUSTER 5**

Asian Youth Center, David & Margaret Youth and Family Services, GRCN Connecting Communities and Atlantic Recovery Services

The Evaluation Committees reviewed the proposers' qualifications, approach to provide the required services, and quality control plan and complied consensus ratings consistent with the Selection Process and Evaluation Criteria as set forth in the RFP. The Proposers that were recommended for contracts received the highest overall scores and were rated the most responsive to Probation needs by the Evaluation Committees.

## IMPACT ON CURRENT SERVICES (OR PROJECTS):

Approval of the recommended actions will enable the Probation Department to continue providing home based gender specific services to high-risk female youth.

## CONCLUSION

Upon approval of your Board, it is requested that the Executive Officer/Clerk of the Board send a copy of the adopted Board Letter to: Los Angeles County Probation Department, Attention: Tasha Howard, Director, 9150 E. Imperial Highway, Room B83, Downey, CA 90242.

Respectfully submitted,

ROBERT B. TAYLOR

Chief Probation Officer

RBT:TH:DS:gk

Attachment

c: Executive Office/Clerk of the Board Acting County Counsel Chief Executive Office

## ATTACHMENT 1



## CONTRACT

## BY AND BETWEEN

## COUNTY OF LOS ANGELES PROBATION DEPARTMENT

AND

(CONTRACTOR)

TO PROVIDE

HOME-BASED GENDER SPECIFIC SERVICES TO HIGH-RISK FEMALE YOUTH

OCTOBER 1, 2009 - JUNE 30 2009

## CONTRACT PROVISIONS TABLE OF CONTENTS

PARA	AGRAPH TITLE	PAGE
RECI	TALS	1
PREA	MBLE	1
1.0	APPLICABLE DOCUMENTS	4
2.0	DEFINITIONS	5
3.0	WORK	
4.0	TERM OF CONTRACT	6
5.0	CONTRACT SUM	
6.0	ADMINISTRATION OF CONTRACT - COUNTY	
	6.1 COUNTY'S CONTRACT MANAGER	
	6.2 COUNTY'S PROGRAM MANAGER	
	6.3 COUNTY'S CONTRACT MONITOR	
7.0	ADMINISTRATION OF CONTRACT - CONTRACTOR	
	7.1 CONTRACTOR'S PROJECT DIRECTOR	
	7.2 APPROVAL OF CONTRACTOR'S STAFF	
	7.3 THIS SECTION IS INTENTIONALLY OMITTED	
	7.4 BACKGROUND AND SECURITY INVESTIGATIONS	
	7.5 CONFIDENTIALITY	
	7.6 NEPOTISM	
8.0	STANDARD TERMS AND CONDITIONS	
	8.1 AMENDMENTS	
	8.2 ASSIGNMENT AND DELEGATION	
	8.3 AUTHORIZATION WARRANTY	
	8.4 BUDGET REDUCTIONS	
	8.5 COMPLAINTS	
	8.6 COMPLIANCE WITH APPLICABLE LAW	
	8.7 COMPLIANCE WITH CIVIL RIGHTS LAWS	
	8.8 COMPLIANCE WITH THE COUNTY'S JURY SERVICE PROGRAM.	
	8.9 CONFLICT OF INTEREST	
	8.10 CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED	
	FOR LAYOFF/OR RE-EMPLOYMENT LIST	20

8.11 CONSIDERATION OF HIRING GAIN/GROW PROGRAM	
PARTICIPANTS	20
8.12 CONTRACTOR RESPONSIBILITY AND DEBARMENT	
8.13 CONTRACTOR'S ACKNOWLEDGEMENT OF COUNTY'S	
COMMITMENT TO THE SAFELY SURRENDERED BABY LAW	23
8.14 CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S	
CHILD SUPPORT COMPLIANCE PROGRAM	23
8.15 COUNTY'S QUALITY ASSURANCE PLAN	
8.16 DAMAGE TO COUNTY FACILITIES, BUILDINGS OR GROUNDS	
8.17 EMPLOYMENT ELIGIBILITY VERIFICATION	
8.18 FACSIMILE REPRESENTATIONS	
8.19 FAIR LABOR STANDARDS	
8.20 FORCE MAJEURE	25
8.21 GOVERNING LAW, JURISDICTION, AND VENUE	26
8.22 INDEPENDENT CONTRACTOR STATUS	26
8.23 INDEMNIFICATION	
8.24 GENERAL INSURANCE REQUIREMENTS	27
8.25 INSURANCE COVERAGE REQUIREMENTS	30
8.26 LIQUIDATED DAMAGES	
8.27 MOST FAVORED PUBLIC ENTITY	32
8.28 NONDISCRIMINATION AND AFFIRMATIVE ACTION	32
8.29 NON EXCLUSIVITY	34
8.30 NOTICE OF DELAYS	34
8.31 NOTICE OF DISPUTES	34
8.32 NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED	
INCOME CREDIT	34
8.33 NOTICE TO EMPLOYEES REGARDING THE SAFELY	
SURRENDERED BABY LAW	34
8.34 NOTICES	35
8.35 PROHIBITION AGAINST INDUCEMENT OR PERSUASION	35
8.36 PUBLIC RECORDS ACT	
8.37 PUBLICITY	36
8.38 RECORD RETENTION AND INSPECTION/AUDIT SETTLEMENT	
8.39 RECYCLED BOND PAPER	37

	8.40	SUBCONTRACTING	38
	8.41	TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN	
		COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE	
		PROGRAM	39
	8.42	TERMINATION FOR CONVENIENCE	
		TERMINATION FOR DEFAULT	
		TERMINATION FOR IMPROPER CONSIDERATION	
		TERMINATION FOR INSOLVENCY	
		TERMINATION FOR NON-ADHERENCE OF COUNTY LOBBYIST	
		ORDINANCE	42
	8.47	TERMINATION FOR NON-APPROPRIATION OF FUNDS	43
	8.48	VALIDITY	43
	8.49	WAIVER	43
	8.50	WARRANTY AGAINST CONTINGENT FEES	43
9.0	UNIC	QUE TERMS AND CONDITIONS	44
	9.1	THIS SECTION IS INTENTIONALLY OMITTED	44
	9.2	CONTRACTOR'S OBLIGATIONS AS A "BUSINESS ASSOCIATE"	
		UNDER THE HEALTH INSURANCE PORTABILITY & ACCOUNTABILITY ACT OF 1996 (HIPAA)	44
	9.3	THIS SECTION IS INTENTIONALLY OMITTED	44
		OWNERSHIP OF MATERIALS, SOFTWARE AND COPYRIGHT	
		PATENT, COPYRIGHT & TRADE SECRET INDEMNIFICATION	
		CONTRACTOR'S CHARITABLE ACTIVITIES COMPLIANCE	
	9.7	THIS SECTION IS INTENTIONALLY OMITTED	46
SIGNA	ATUF	RES	47

## CONTRACT PROVISIONS TABLE OF CONTENTS

PA	RAGR	APH TITLE	PAGE
ST	ANDA	RD EXHIBITS	
	А	STATEMENT OF WORK	48
	В	PRICING SCHEDULE	72
	C	INTENTIONALLY OMITTED	73
	D	CONTRACTOR'S EEO CERTIFICATION	74
	E	COUNTY'S ADMINISTRATION	75
	F	CONTRACTOR'S ADMINISTRATION	
	G	EMPLOYEE'S ACKNOWLEDGEMENT OF EMPLOYER	77
		G1 CONTRACTOR ACKNOWLEDGMENT AND CONFIDENTIALITY	
		AGREEMENT	78
		G2 CONTRACTOR EMPLOYEE ACKNOWLEDGMENT AND	
		CONFIDENTIALITY AGREEMENT	79
		G3 CONTRACTOR NON-EMPLOYEE ACKNOWLEDGEMENT AND	
		CONFIDENTIALITY AGREEMENT	
	H	JURY SERVICE ORDINANCE	
	1	SAFELY SURRENDERED BABY LAW	84
	J	CONTRACTOR'S OBLIGATIONS AS A "BUSINESS ASSOCIATE" UN THE HEALTH INSURANCE PORTABILITY & ACCOUNTABILITY 1996 (HIPAA)	ACT OF
	K	CHARITABLE CONTRIBUTIONS CERTIFICATION	
	L	PERFORMANCE REQUIREMENTS SUMMARY CHART	
	M	CLUSTERS	
	N	IRS NOTICE 1015	
	0	CONFIDENTIALITY OF CORI INFORMATION	
	P	BACKGROUND FORM	107

#### CONTRACT BETWEEN

## COUNTY OF LOS ANGELES PROBATION DEPARTMENT AND

#### TO PROVIDE

#### HOME-BASED GENDER SPECIFIC SERVICES

This Cont	tract	and Exhil	oits	made	and enter	ed into this _	day of			, 2009 by	/ and
						hereinafter	referred	to	as	COUNTY	and
	30.00.000					o as CONTF					is
located a	t										

## RECITALS

WHEREAS, the County of Los Angeles Probation Department has a need for the services of community-based organization to provide home-based gender specific services to high-risk probation female youth; and

WHEREAS, the COUNTY through its Probation Officer, is authorized to contract under California Governmental Code Section 31000; and

WHEREAS, the CONTRACTOR is duly qualified to engage in the business of providing services as set forth hereunder and warrants that it possesses the licenses, competence, experience, preparation, organization, staffing and facilities to provide services as described in this contract;

NOW THEREFORE, in consideration of the mutual covenants herein set forth and the mutual benefits to be derived therefrom, the parties agree as follows:

#### PREAMBLE

For over a decade, the COUNTY has collaborated with its community partners to enhance the capacity of the health and human services system to improve the lives of children and families. These efforts require, as a fundamental expectation, that the COUNTY'S contracting partners share the COUNTY and community's commitment to provide health and human services that support achievement of the COUNTY'S vision, goals, values, and adopted outcomes. Key to these efforts is the integration of service delivery systems and the adoption of the Customer Service and Satisfaction Standards.

The County of Los Angeles' Vision is to improve the quality of life in the COUNTY by providing responsive, efficient, and high quality public services that promote the self-sufficiency, well-being and prosperity of individuals, families, business and communities. This philosophy of teamwork and collaboration is anchored in the shared values of:

- Responsiveness
- Professionalism
- Accountability
- Compassion

- Integrity
- Commitment
- A Can-Do Attitude
  - Respect for Diversity

These shared values are encompassed in the COUNTY Mission to enrich lives through effective and caring service and the COUNTY Strategic Plan's eight goals:

1) Service Excellence; 2) Workforce Excellence; 3) Organizational Effectiveness; 4) Fiscal Responsibility; 5) Children and Families' Well-Being; 6) Community Services; 7) Health and Mental Health; and 8) Public Safety. Improving the well being of children and families requires coordination, collaboration, and integration of services across functional and jurisdictional boundaries, by and between COUNTY departments/agencies, and community and contracting partners.

The basic conditions that represent the well being we seek for all children and families in Los Angeles County are delineated in the following five outcomes, adopted by the Board of Supervisors in January 1993.

- Good Health;
- Economic Well-Being;
- Safety and Survival;
- Emotional and Social Well-Being; and
- Education and Workforce Readiness.

Recognizing no single strategy - in isolation - can achieve the COUNTY'S outcomes of well-being for children and families, consensus has emerged among COUNTY and community leaders that making substantial improvements in integrating the COUNTY'S health and human services system is necessary to significantly move toward achieving these outcomes. The COUNTY has also established the following values and goals for guiding this effort to integrate the health and human services delivery system:

- Families are treated with respect in every encounter they have with the health, educational, and social services systems.
- Families can easily access a broad range of services to address their needs, build on their strengths, and achieve their goals.
- There is no "wrong door": wherever a family enters the system is the right place.
- Families receive services tailored to their unique situations and needs.
- Service providers and advocates involve families in the process of determining service plans, and proactively provide families with coordinated and comprehensive information, services, and resources.
- The COUNTY service system is flexible, able to respond to service demands for both the Countywide population and specific population groups.
- The COUNTY service system acts to strengthen communities, recognizing that just as individuals live in families, families live in communities.

- In supporting families and communities, COUNTY agencies work seamlessly with public and private service providers, community-based organizations, and other community partners.
- COUNTY agencies and their partners work together seamlessly to demonstrate substantial progress towards making the system more strength-based, familyfocused, culturally-competent, accessible, user-friendly, responsive, cohesive, efficient, professional, and accountable.
- COUNTY agencies and their partners focus on administrative and operational enhancements to optimize the sharing of information, resources, and best practices while also protecting the privacy rights of families.
- COUNTY agencies and their partners pursue multi-disciplinary service delivery, a single service plan, staff development opportunities, infrastructure enhancements, customer service and satisfaction evaluation, and revenue maximization.
- COUNTY agencies and their partners create incentives to reinforce the direction toward service integration and a seamless service delivery system.
- The COUNTY human service system embraces a commitment to the disciplined pursuit of results accountability across systems. Specifically, any strategy designed to improve the COUNTY human services system for children and families should ultimately be judged by whether it helps achieve the COUNTY'S five outcomes for children and families: good health, economic well-being, safety and survival, emotional and social well-being, and education and workforce readiness.

The COUNTY, its clients, contracting partners, and the community will continue to work together to develop ways to make COUNTY services more accessible, customer friendly, better integrated, and outcome-focused. Several departments have identified shared themes in their strategic plans for achieving these goals including: making an effort to become more consumer/client-focused; valuing community partnerships and collaborations; emphasizing values and integrity; and using a strengths-based and multi-disciplinary team approach. COUNTY departments are also working to provide the Board of Supervisors and the community with a better understanding of how resources are being utilized, how well services are being provided, and what are the results of the services: is anyone better off?

The County of Los Angeles health and human service departments and their partners are working together to achieve the following *Customer Service And Satisfaction Standards* in support of improving outcomes for children and families.

## Personal Service Delivery

The service delivery team – staff and volunteers – will treat customers and each other with courtesy, dignity, and respect.

- Introduce themselves by name
- Listen carefully and patiently to customers
- Be responsive to cultural and linguistic needs

- Explain procedures clearly
- Build on the strengths of families and communities

### Service Access

Service providers will work proactively to facilitate customer access to services.

- Provide services as promptly as possible
- Provide clear directions and service information
- Outreach to the community and promote available services
- Involve families in service plan development
- Follow-up to ensure appropriate delivery of services

### Service Environment

Service providers will deliver services in a clean, safe, and welcoming environment, which supports the effective delivery of services.

- Ensure a safe environment
- Ensure a professional atmosphere
- Display vision, mission, and values statements
- Provide a clean and comfortable waiting area
- Ensure privacy
- Post complaint and appeals procedures

The basis for all COUNTY health and human services contracts is the provision of the highest level of quality services that support improved outcomes for children and families. The COUNTY and its contracting partners must work together and share a commitment to achieve a common vision, goals, outcomes, and standards for providing services.

## 1.0 APPLICABLE DOCUMENTS

Exhibits A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, and P are attached to and form a part of this Contract. In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, schedule, or the contents or description of any task, deliverable, goods, service, or other work, or otherwise between the base Contract and the Exhibits, or between Exhibits, such conflict or inconsistency shall be resolved by giving precedence first to the Contract and then to the Exhibits according to the following priority.

## Standard Exhibits:

- 1.1 EXHIBIT A Statement of Work
- 1.2 EXHIBIT B Pricing Schedule
- 1.3 EXHIBIT C Intentionally Omitted
- 1.4 EXHIBIT D Contractor's EEO Certification
- 1.5 EXHIBIT E County's Administration

EXHIBIT G - EXHIBIT G1 - EXHIBIT G2 -	Contractor's Administration Employee's Acknowledgement of Employer Contractor Acknowledgment and Confidentiality Agreement Contractor Employee Acknowledgment and Confidentiality Agreement
EXHIBIT G3 -	Contractor Non-Employee Acknowledgment and Confidentiality Agreement
EXHIBIT H -	Jury Service Ordinance
EXHIBIT I -	Safely Surrendered Baby Law
EXHIBIT J -	Contractor's Obligations as a "Business Associate" Under the Health Insurance Portability & Accountability Act of 1996 (HIPAA)
EXHIBIT K -	Charitable Contributions Certification
EXHIBIT L -	Performance Requirements Summary Chart
EXHIBIT M -	Clusters and Services Areas
EXHIBIT N -	IRS Notice 1015
EXHIBIT O -	Confidentiality of CORI Information
EXHIBIT P	Background Forms
	EXHIBIT G - EXHIBIT G1 - EXHIBIT G2 -  EXHIBIT G3 -  EXHIBIT H - EXHIBIT I - EXHIBIT J -  EXHIBIT K - EXHIBIT L - EXHIBIT M - EXHIBIT N - EXHIBIT O -

This Contract, the Exhibits and the CONTRACTOR'S proposal, incorporated herein by reference, dated\_\_\_\_\_\_, 2009 hereto constitute the complete and exclusive statement of understanding between the parties, and supersedes all previous Contracts, written and oral, and all communications between the parties relating to the subject matter of this Contract. No change to this Contract shall be valid unless prepared pursuant to sub-paragraph 8.1 - Amendments and signed by both parties.

## 2.0 DEFINITIONS

The headings herein contained are for convenience and reference only and are not intended to define the scope of any provision thereof. The following words as used herein shall be construed to have the following meaning, unless otherwise apparent from the context in which they are used.

- 2.1 Contract: Agreement executed between COUNTY and CONTRACTOR. It sets forth the terms and conditions for the issuance and performance of the Statement of Work, Exhibit A.
- 2.2 CONTRACTOR: The sole proprietor, partnership, or corporation that has entered into a contract with the COUNTY to perform or execute the work covered by the Statement of Work.
- 2.3 CONTRACTOR Project Director: The individual designated by the CONTRACTOR to administer the Contract operations after the Contract award.

- 2.4 COUNTY Contract Monitor: Person with the responsibility to monitor the contract. Responsible for providing reports to COUNTY Contract Manager and COUNTY Program Manager.
- 2.5 COUNTY Contract Manager: Person designated by COUNTY with authority for COUNTY on contractual or administrative matters relating to this Contract.
- 2.6 COUNTY Program Manager: Person designated by COUNTY to manage the daily operations under this Contract.
- 2.7 Day(s): Calendar day(s) unless otherwise specified.
- 2.8 Fiscal Year: The twelve (12) month period beginning July 1st and ending the following June 30th.

### 3.0 WORK

- 3.1 Pursuant to the provisions of this Contract, the CONTRACTOR shall fully perform, complete and deliver on time, all tasks, deliverables, services and other work as set forth in the *Exhibit A- Statement of Work*.
- 3.2 If the CONTRACTOR provides any tasks, deliverables, goods, services, or other work, other than as specified in this Contract, the same shall be deemed to be a gratuitous effort on the part of the CONTRACTOR, and the CONTRACTOR shall have no claim whatsoever against the COUNTY.

## 4.0 TERM OF CONTRACT

- 4.1 The term of this contract shall be from October 1, 2009 through June 30, 2010 following Board approval. Contingent upon available funding, it may be extended by the Chief Probation Officer and the authorized official of the CONTRACTOR by mutual agreement for up to four (4) additional one (1) year periods for a maximum total Contract term of five (5) years.
- 4.2 Contingent upon available funding, the term of the contract may also be extended beyond the stated expiration date on a month-to-month basis, for a period of time not to exceed six (6) months, upon the written request of the Chief Probation Officer and the written concurrence of CONTRACTOR. All terms of the contract in effect at the time of extending the term shall remain in effect for the duration of the extension.
- 4.3 The CONTRACTOR shall notify Probation Department when this Contract is within six (6) months from the expiration of the term as provided for

hereinabove. Upon occurrence of this event, the CONTRACTOR shall send written notification to Probation Department.

### 5.0 CONTRACT SUM

5.1 The contract fee under the terms of this contract shall be the total monetary amount payable by COUNTY on a fee-for-services basis to the CONTRACTOR for supplying all services specified under this contract consistent with the cost listed in Exhibit B. The total sum, inclusive of all applicable taxes shall not exceed \$70,500 for the initial period of October 1, 2009 through June 30, 2010. For subsequent 12 month contract terms, the total sum, inclusive of all applicable taxes shall not exceed \$94,000.

COUNTY shall pay CONTRACTOR a maximum of fifteen percent (15%) of the total contract amount in the sum of \$10,575 for the period of October 1, 2009 to June 30, 2010, and fifteen percent (15%) of the total contract amount in the sum of \$14,100 for subsequent 12-month contract terms for administrative costs. The administrative costs shall be paid in arrears on a monthly basis in the amount of \$1,175. Administrative costs shall not be in addition to, but a part of, the maximum contract amount.

- The CONTRACTOR shall not be entitled to payment or reimbursement for any tasks or services performed, nor for any incidental or administrative expenses whatsoever incurred in or incidental to performance hereunder, except as specified herein. Assumption or takeover of any of the CONTRACTOR'S duties, responsibilities, or obligations, or performance of same by any entity other than the CONTRACTOR, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever, shall occur only with the COUNTY'S express prior written approval.
- 5.3 The CONTRACTOR shall maintain a system of record keeping that will allow the CONTRACTOR to determine when it has incurred seventy-five percent (75%) of the total contract authorization under this Contract. Upon occurrence of this event, the CONTRACTOR shall send written notification to Probation Department at the address herein provided in Exhibit E County's Administration.
- 5.4 No Payment for Services Provided Following Expiration/Termination of Contract

CONTRACTOR shall have no claim against COUNTY for payment of any money or reimbursement, of any kind whatsoever, for any service provided by the CONTRACTOR after the expiration or other termination of this Contract. Should the CONTRACTOR receive any such payment it

shall immediately notify COUNTY and shall immediately repay all such funds to COUNTY. Payment by COUNTY for services rendered after expiration/termination of this Contract shall not constitute a waiver of COUNTY'S right to recover such payment from the CONTRACTOR. This provision shall survive the expiration or other termination of this Contract.

### 5.5 INVOICES AND PAYMENTS

- 5.5.1 The CONTRACTOR shall invoice the COUNTY only for providing the tasks, deliverables, goods, services, and other work specified in *Exhibit A Statement of Work* and elsewhere hereunder. The CONTRACTOR shall prepare invoices, which shall include the charges owed to the CONTRACTOR by the COUNTY under the terms of this Contract. The CONTRACTOR'S payments shall be as provided in *Exhibit B Pricing Schedule*, and the CONTRACTOR shall be paid only for the tasks, deliverables, goods, services, and other work approved in writing by the COUNTY. If the COUNTY does not approve work in writing no payment shall be due to the CONTRACTOR for that work.
- 5.5.2 The CONTRACTOR'S invoices shall be priced in accordance with Exhibit B Pricing Schedule.
- 5.5.3 The CONTRACTOR'S invoices shall contain the information set forth in *Exhibit A Statement of Work* describing the tasks, deliverables, goods, services, work hours, and facility and/or other work for which payment is claimed.
- 5.5.4 The CONTRACTOR shall submit the monthly invoices to the COUNTY by the 10<sup>th</sup> calendar day of the month following the month of service.
- 5.5.5 All invoices under this Contract shall be submitted in two (2) copies to the following address:

JJCPA Fiscal Unit County of Los Angeles Probation Department 9150 East Imperial Highway, Room P-73 Downey, CA 90242

County Approval of Invoices. All invoices submitted by the CONTRACTOR for payment must have the written approval of the COUNTY'S Program Manager prior to any payment thereof. In no event shall the COUNTY be liable or responsible for any payment prior to such written approval. Approval for payment will not be unreasonably withheld, and in no instance will such approval take

more that two (2) weeks from receipts of properly prepared invoices by the COUNTY.

#### 6.0 ADMINISTRATION OF CONTRACT - COUNTY

#### COUNTY ADMINISTRATION

A listing of all COUNTY Administration referenced in the following sub-paragraphs are designated in *Exhibit E - County's Administration*. The COUNTY shall notify the CONTRACTOR in writing of any change in the names or addresses shown.

#### 6.1 COUNTY'S CONTRACT MANAGER

Responsibilities of the COUNTY'S Contract Manager include:

- ensuring that the objectives of this Contract are met; and
- making changes in the terms and conditions of this Contract in accordance with Sub-paragraph 8.1 - Amendments; and
- providing direction to the CONTRACTOR in the areas relating to COUNTY policy, information requirements, and procedural requirements.

#### 6.2 COUNTY'S PROGRAM MANAGER

The responsibilities of the COUNTY'S Program Manager include:

- meeting with the CONTRACTOR'S Project Director on a regular basis;
   and
- inspecting any and all tasks, deliverables, goods, services, or other work provided by or on behalf of the CONTRACTOR.

The COUNTY'S Program Manager is not authorized to make any changes in any of the terms and conditions of this Contract and is not authorized to further obligate COUNTY in any respect whatsoever.

### 6.3 COUNTY'S CONTRACT MONITOR

The COUNTY'S Contract Monitor is responsible for the monitoring of the contract and the CONTRACTOR, also for providing reports to COUNTY'S Contract Manager and COUNTY'S Program Manager.

## 7.0 ADMINISTRATION OF CONTRACT - CONTRACTOR

## 7.1 CONTRACTOR'S PROJECT DIRECTOR

- 7.1.1 The CONTRACTOR'S Project Director is designated in *Exhibit F Contractor's Administration*. The CONTRACTOR shall notify the COUNTY in writing of any change in the name or address of the CONTRACTOR'S Project Director.
- 7.1.2 The CONTRACTOR'S Project Director shall be responsible for the CONTRACTOR'S day-to-day activities as related to this Contract and shall coordinate with COUNTY'S Program Manager and COUNTY'S Contract Monitor on a regular basis.
- 7.1.3 The Project Director shall have full authority to act for the CONTRACTOR on all matters relating to the daily operation of the contract.
- 7.1.4 The Project Director shall be available during normal weekday work hours, 8:00 a.m. to 5:00 p.m., to meet with COUNTY personnel designated by the COUNTY to discuss problem areas.
- 7.1.5 The Project Director must have a minimum of three (3) years of demonstrated previous experience within the last five (5) years providing the contracted services. The resume must include specific dates that demonstrate experience.
- 7.1.6 The Project Director and alternate(s) shall be able to read, write, speak, and understand English.

## 7.2 APPROVAL OF CONTRACTOR'S STAFF

COUNTY has the absolute right to approve or disapprove all of the CONTRACTOR'S staff performing work hereunder and any proposed changes in the CONTRACTOR'S staff, including, but not limited to, the CONTRACTOR'S Project Director.

## 7.2.1 Other Contractor Personnel

- 7.2.1.1 The CONTRACTOR shall be responsible for providing qualified staff to fulfill the contracted services.
- 7.2.1.2 The CONTRACTOR shall ensure that by the first day of employment, all person working on this contract shall have signed an acknowledgement form regarding confidentiality that meets the standards of the Probation

Department for COUNTY employees having access to confidential Criminal Offender Record Information (CORI). CONTRACTOR shall retain the original CORI form and forward a copy to COUNTY Program Manager within five (5) business days of start of employment. (Refer to Exhibit O, Confidentiality of CORI Information).

## 7.2.2 Contractor Employee Acceptability

The COUNTY reserves the right to preclude the CONTRACTOR from employment or continued employment of any individual. The CONTRACTOR shall be responsible for removing and replacing any employee within twenty-four (24) hours when requested to do so by the COUNTY Program Manager.

### 7.3 THIS SECTION IS INTENTIONALLY OMITTED

## 7.4 BACKGROUND AND SECURITY INVESTIGATIONS

The CONTRACTOR shall be responsible for the ongoing implementation and monitoring of Sub-sections 7.4.1 through 7.4.7. On at least a quarterly basis, CONTRACTOR shall report in writing, monitoring results to COUNTY, indicating compliance or problem areas. Elements of monitoring report shall receive prior written approval from COUNTY.

- 7.4.1 No personnel employed by the CONTRACTOR or Subcontractor for this program having access to Probation information or records shall have a criminal conviction record or pending criminal trial unless such information has been fully disclosed and employment of the employee for this program is approved (in writing) by the Probation Department.
- 7.4.2 COUNTY reserves the right to conduct a background investigation of CONTRACTOR'S prospective employees prior to employment or assignment to contract duties and further reserves the right to conduct a background investigation of CONTRACTOR'S employees at any time and to bar such employees from working on the contract under appropriate circumstances.
- 7.4.3 COUNTY reserves the right to preclude the CONTRACTOR from employment or continued employment of any individual for this contract service.

- 7.4.4 No personnel employed by the CONTRACTOR for this project shall be on active probation or parole currently or within the last three (3) years.
- 7.4.5 CONTRACTOR and employees of the CONTRACTOR shall be under a continuing obligation to disclose any prior or subsequent criminal conviction record or any pending criminal trial to the Probation Department.
- 7.4.6 The CONTRACTOR shall submit the names of employees to the Program Manager prior to the employee starting work on this contract. The COUNTY will schedule appointments to conduct background investigation/record checks based on fingerprints of CONTRACTOR'S employees, and further reserves the right to conduct a background investigation of CONTRACTOR'S employees at any time. The CONTRACTOR'S employees shall not begin work on this contract before receiving written notification of clearance from COUNTY.
- Page 7.4.7 Because COUNTY is charged by the State for checking the criminal conviction records of CONTRACTOR'S employee; COUNTY will bill CONTRACTOR to recover expense. The current amount is \$32.00 per record check, which is subject to change by the State.

## 7.5 CONFIDENTIALITY

The CONTRACTOR shall be responsible for safeguarding all COUNTY information provided for use by the CONTRACTOR.

7.5.1 The CONTRACTOR shall maintain the confidentiality of all records obtained from the COUNTY under this contract in accordance with all applicable Federal, State, or local laws, ordinances, regulations, and directives relating to confidentiality.

The CONTRACTOR shall inform all of its officers, employees, agents, and subcontractors providing services hereunder of the confidentiality provisions of this contract. The CONTRACTOR shall cause each employee performing services covered by this contract to sign and adhere to the "Contractor Employee Acknowledgment and Confidentiality Agreement", Exhibit G2. The CONTRACTOR shall cause each non-employee performing services covered by this Contract to sign and adhere to the "Contractor Non-Employee Acknowledgment and Confidentiality Agreement", Exhibit G3.

## 7.5.2 Confidentiality of Adult and Juvenile Records

By State law (California Welfare and Institutions Code § 827 and 828, and Penal Code § 1203.05, and 1203.09 and 11140 through 11144) all adult and juvenile records and Probation case information which is in the CONTRACTOR'S care and possession is confidential and no information related to anyone except those authorized employees of the Los Angeles County Probation Department and law enforcement agencies.

- 7.5.3 Employees of CONTRACTOR shall be given copies of all cited code sections, and a form to sign (Refer to Exhibit O) regarding confidentiality of the information in adult and juvenile records. CONTRACTOR shall retain original CORI forms and forward copies to the COUNTY Program Manager within five (5) business days of start of employment.
- 7.5.4 <u>Violations:</u> CONTRACTOR agrees to inform all of its employees, agents, subcontractors, and partners of the above provision and that any person knowingly and intentionally violating the provisions of said State law is guilty of a misdemeanor.

#### 7.6 NEPOTISM

CONTRACTOR shall not hire nor permit the hiring of any person in a position funded under this contract if a member of the person's immediate family is employed in an administrative capacity by the CONTRACTOR.

For the purposes of this section, the term "immediate family" means spouse, child, mother, father, brother, sister, brother-in-law, sister-in-law, son-in-law, daughter-in-law, mother-in-law, father-in-law, aunt, uncle, niece, nephew, step-parent, and step-child.

The term "administrative capacity" means persons who have overall administrative responsibility for a program including selection, hiring, or supervisory responsibilities.

## 8.0 STANDARD TERMS AND CONDITIONS

#### 8.1 AMENDMENTS

8.1.1 For any change which affects the scope of work, term, Contract Sum, payments, or any term or condition included under this Contract, an Amendment shall be prepared and executed by the CONTRACTOR and by the Chief Probation Officer or his/her designee.

- 8.1.2 The COUNTY'S Board of Supervisors or Chief Executive Officer or designee may require the addition and/or change of certain terms and conditions in the Contract during the term of this Contract. The COUNTY reserves the right to add and/or change such provisions as required by the COUNTY'S Board of Supervisors or Chief Executive Officer. To implement such changes, an Amendment to the Contract shall be prepared and executed by the CONTRACTOR and by the Chief Probation Officer or his/her designee.
- 8.1.3 The Chief Probation Officer or his/her designee, may at his/her sole discretion, authorize extensions of time as defined in Paragraph 4.0 Term of Contract. The CONTRACTOR agrees that such extensions of time shall not change any other term or condition of this Contract during the period of such extensions. To implement an extension of time, an Amendment to the Contract shall be prepared and executed by the CONTRACTOR and by the Chief Probation Officer or his/her designee.

#### 8.2 ASSIGNMENT AND DELEGATION

- 8.2.1 The CONTRACTOR shall not assign its rights or delegate its duties under this Contract, or both, whether in whole or in part, without the prior written consent of COUNTY, in its discretion, and any attempted assignment or delegation without such consent shall be null and void. For purposes of this sub-paragraph, COUNTY consent shall require a written amendment to the Contract, which is formally approved and executed by the parties. Any payments by the COUNTY to any approved delegate or assignee on any claim under this Contract shall be deductible, at COUNTY'S sole discretion, against the claims, which the CONTRACTOR may have against the COUNTY.
- 8.2.2 Shareholders, partners, members, or other equity holders of CONTRACTOR may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of CONTRACTOR to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of the Contract, such disposition is an assignment requiring the prior written consent of COUNTY in accordance with applicable provisions of this Contract.

8.2.3 Any assumption, assignment, delegation, or takeover of any of the CONTRACTOR'S duties, responsibilities, obligations, or performance of same by any entity other than the CONTRACTOR, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without COUNTY'S express prior written approval, shall be a material breach of the Contract, which may result in the termination of this Contract. In the event of such termination, COUNTY shall be entitled to pursue the same remedies against CONTRACTOR as it could pursue in the event of default by CONTRACTOR.

#### 8.3 AUTHORIZATION WARRANTY

The CONTRACTOR represents and warrants that the person executing this Contract for the CONTRACTOR is an authorized agent who has actual authority to bind the CONTRACTOR to each and every term, condition, and obligation of this Contract and that all requirements of the CONTRACTOR have been fulfilled to provide such actual authority.

#### 8.4 BUDGET REDUCTIONS

In the event that the COUNTY'S Board of Supervisors adopts, in any fiscal year, a County Budget which provides for reductions in the salaries and benefits paid to the majority of COUNTY employees and imposes similar reductions with respect to COUNTY Contracts, the COUNTY reserves the right to reduce its payment obligation under this Contract correspondingly for that fiscal year and any subsequent fiscal year during the term of this Contract (including any extensions), and the services to be provided by the CONTRACTOR under this Contract shall also be reduced correspondingly. The COUNTY'S notice to the CONTRACTOR regarding said reduction in payment obligation shall be provided within thirty (30) calendar days of the Board's approval of such actions. Except as set forth in the preceding sentence, the CONTRACTOR shall continue to provide all of the services set forth in this Contract.

#### 8.5 COMPLAINTS

The CONTRACTOR shall develop, maintain and operate procedures for receiving, investigating and responding to complaints.

8.5.1 Within fifteen (15) business days after Contract effective date, the CONTRACTOR shall provide the COUNTY with the CONTRACTOR'S policy for receiving, investigating and responding to user complaints.

- 8.5.2 The COUNTY will review the CONTRACTOR'S policy and provide the CONTRACTOR with approval of said plan or with requested changes.
- 8.5.3 If the COUNTY requests changes in the CONTRACTOR'S policy, the CONTRACTOR shall make such changes and resubmit the plan within five (5) business days for COUNTY approval.
- 8.5.4 If, at any time, the CONTRACTOR wishes to change the CONTRACTOR'S policy, the CONTRACTOR shall submit proposed changes to the COUNTY for approval before implementation.
- 8.5.5 The CONTRACTOR shall preliminarily investigate all complaints and notify the COUNTY'S Program Manager of the status of the investigation within five (5) business days of receiving the complaint.
- 8.5.6 When complaints cannot be resolved informally, a system of follow-through shall be instituted which adheres to formal plans for specific actions and strict time deadlines.
- 8.5.7 Copies of all written responses shall be sent to the COUNTY'S Program Manager within three (3) business days of mailing to the complainant.

## 8.6 COMPLIANCE WITH APPLICABLE LAW

- 8.6.1 In the performance of this Contract, CONTRACTOR shall comply with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures, and all provisions required thereby to be included in this Contract are hereby incorporated herein by reference.
- CONTRACTOR shall indemnify, defend, and hold harmless 862 COUNTY, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by CONTRACTOR, officers, employees, agents, its subcontractors, to comply with any such laws, rules, regulations, ordinances, directives, guidelines, policies, or procedures, as determined by COUNTY in its sole judgment. Any legal defense pursuant to CONTRACTOR'S indemnification obligations under this Paragraph 8.6 shall be conducted by CONTRACTOR and

performed by counsel selected by CONTRACTOR and approved by COUNTY. Notwithstanding the preceding sentence, COUNTY shall have the right to participate in any such defense at its sole cost and expense, except that in the event CONTRACTOR fails to provide COUNTY with a full and adequate defense, as determined by COUNTY in its sole judgment, COUNTY shall be entitled to retain its own counsel, including, without limitation, County Counsel, and reimbursement from CONTRACTOR for all such costs and expenses incurred by COUNTY in doing so. CONTRACTOR shall not have the right to enter into any settlement, agree to any injunction or other equitable relief, or make any admission, in each case, on behalf of COUNTY without COUNTY'S prior written approval.

## 8.6.3 Regulations

CONTRACTOR agrees to comply with all applicable Federal, State, and local laws, including the Americans with Disabilities Act (ADA) and its requirement to provide reasonable accommodations and auxiliary aids or services, unless compliance with the ADA would place an undue financial burden on, or would fundamentally alter the nature of, the CONTRACTOR'S program.

## 8.7 COMPLIANCE WITH CIVIL RIGHTS LAWS

The CONTRACTOR hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e) (1) through 2000 (e) (17), to the end that no person shall, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical handicap, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract. The CONTRACTOR shall comply with Exhibit D - Contractor's EEO Certification.

## 8.8 COMPLIANCE WITH THE COUNTY'S JURY SERVICE PROGRAM

## 8.8.1 Jury Service Program:

This Contract is subject to the provisions of the COUNTY'S ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code, a copy of which is attached as *Exhibit H* and incorporated by reference into and made a part of this Contract.

## 8.8.2 Written Employee Jury Service Policy.

- 1. Unless the CONTRACTOR has demonstrated to the COUNTY'S satisfaction either that the CONTRACTOR is not a "CONTRACTOR" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that the CONTRACTOR qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), the CONTRACTOR shall have and adhere to a written policy that provides that its Employees shall receive from the CONTRACTOR, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the CONTRACTOR or that the CONTRACTOR deduct from the Employee's regular pay the fees received for jury service.
- 2. For purposes of this sub-paragraph, "CONTRACTOR" means a person, partnership, corporation or other entity which has a contract with the COUNTY or a subcontract with a COUNTY CONTRACTOR and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more COUNTY contracts or subcontracts. "Employee" means any California resident who is a full-time employee of the CONTRACTOR. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the COUNTY or 2) CONTRACTOR has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If the CONTRACTOR uses any Subcontractor to perform services for the COUNTY under the Contract, the Subcontractor shall also be subject to the provisions of this sub-paragraph. The provisions of this subparagraph shall be inserted into any such subcontract agreement and a copy of the Jury Service Program shall be attached to the agreement.
- 3. If the CONTRACTOR is not required to comply with the Jury Service Program when the Contract commences, the CONTRACTOR shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and the CONTRACTOR shall immediately notify the COUNTY if the CONTRACTOR at any time either comes within the Jury Service Program's definition of "CONTRACTOR" or if the CONTRACTOR no longer qualifies for an exception to the

Jury Service Program. In either event, the CONTRACTOR shall immediately implement a written policy consistent with the Jury Service Program. The COUNTY may also require, at any time during the Contract and at its sole discretion, that the CONTRACTOR demonstrate to the COUNTY'S satisfaction that the CONTRACTOR either continues to remain outside of the Jury Service Program's definition of "CONTRACTOR" and/or that the CONTRACTOR continues to qualify for an exception to the Program.

4. CONTRACTOR'S violation of this sub-paragraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, COUNTY may, in its sole discretion, terminate the Contract and/or bar the CONTRACTOR from the award of future COUNTY contracts for a period of time consistent with the seriousness of the breach.

## 8.9 CONFLICT OF INTEREST

- 8.9.1 No COUNTY employee whose position with the COUNTY enables such employee to influence the award of this Contract or any competing Contract, and no spouse or economic dependent of such employee, shall be employed in any capacity by the CONTRACTOR or have any other direct or indirect financial interest in this Contract. No officer or employee of the CONTRACTOR who may financially benefit from the performance of work hereunder shall in any way participate in the COUNTY'S approval, or ongoing evaluation, of such work, or in any way attempt to unlawfully influence the COUNTY'S approval or ongoing evaluation of such work.
- 8.9.2 The CONTRACTOR shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Contract. The CONTRACTOR warrants that it is not now aware of any facts that create a conflict of interest. If the CONTRACTOR hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to the COUNTY. Full written disclosure shall include, but is not limited to, identification of all persons implicated and a complete description of all relevant circumstances. Failure to comply with the provisions of this sub-paragraph shall be a material breach of this Contract.

## 8.10 CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED FOR LAYOFF/OR RE-EMPLOYMENT LIST

Should the CONTRACTOR require additional or replacement personnel after the effective date of this Contract to perform the services set forth herein, the CONTRACTOR shall give **first consideration** for such employment openings to qualified, permanent COUNTY employees who are targeted for layoff or qualified, former COUNTY employees who are on a re-employment list during the life of this Contract.

## 8.11 CONSIDERATION OF HIRING GAIN/GROW PROGRAM PARTICIPANTS

- 8.11.1 Should the CONTRACTOR require additional or replacement personnel after the effective date of this Contract, the CONTRACTOR shall give consideration for any such employment openings to participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) Program or General Relief Opportunity for Work (GROW) Program who meet the CONTRACTOR'S minimum qualifications for the open position. For this purpose, consideration shall mean that the CONTRACTOR will interview qualified candidates. The COUNTY will refer GAIN/GROW participants by job category to the CONTRACTOR.
- 8.11.2 In the event that both laid-off COUNTY employees and GAIN/GROW participants are available for hiring, COUNTY employees shall be given first priority.

#### 8.12 CONTRACTOR RESPONSIBILITY AND DEBARMENT

## 8.12.1 Responsible Contractor

A responsible CONTRACTOR is a CONTRACTOR who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the contract. It is the COUNTY'S policy to conduct business only with responsible CONTRACTORS.

## 8.12.2 Chapter 2.202 of the County Code

The CONTRACTOR is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the COUNTY acquires information concerning the performance of the CONTRACTOR on this or other contracts which indicates that the CONTRACTOR is not responsible, the COUNTY may, in addition to other remedies provided in the Contract, debar the CONTRACTOR from bidding

or proposing on, or being awarded, and/or performing work on COUNTY contracts for a specified period of time, which generally will not exceed five (5) years but may exceed five years or be permanent if warranted by the circumstances, and terminate any or all existing Contracts the CONTRACTOR may have with the COUNTY.

## 8.12.3 Non-responsible Contractor

The COUNTY may debar a CONTRACTOR if the Board of Supervisors finds, in its discretion, that the CONTRACTOR has done any of the following: (1) violated a term of a contract with the COUNTY or a non-profit corporation created by the COUNTY, (2) committed an act or omission which negatively reflects on the CONTRACTOR'S quality, fitness or capacity to perform a contract with the COUNTY, any other public entity, or a non-profit corporation created by the COUNTY, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against the COUNTY or any other public entity.

## 8.12.4 Contractor Hearing Board

- If there is evidence that the CONTRACTOR may be subject to debarment, COUNTY will notify the CONTRACTOR in writing of the evidence which is the basis for the proposed debarment and will advise the CONTRACTOR of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- 2. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The CONTRACTOR and/or the CONTRACTOR'S representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether the CONTRACTOR should be debarred, and, if so, the appropriate length of time of the debarment. The CONTRACTOR and COUNTY shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision,

- and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 4. If a CONTRACTOR has been debarred for a period longer than five (5) years, that CONTRACTOR may after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The COUNTY may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the CONTRACTOR has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of the COUNTY.
- The Contractor Hearing Board will consider a request for review of a debarment determination only where (1) the CONTRACTOR has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.
- 6. The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

## 8.12.5 Subcontractors of Contractor

These terms shall also apply to Subcontractors of COUNTY CONTRACTORS.

## 8.13 CONTRACTOR'S ACKNOWLEDGEMENT OF COUNTY'S COMMITMENT TO THE SAFELY SURRENDERED BABY LAW

The CONTRACTOR acknowledges that the COUNTY places a high priority on the implementation of the Safely Surrendered Baby Law. The CONTRACTOR understands that it is the COUNTY'S policy to encourage all COUNTY CONTRACTORS to voluntarily post the COUNTY'S "Safely Surrendered Baby Law" poster in a prominent position at the CONTRACTOR'S place of business. The CONTRACTOR will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. The County's Department of Children and Family Services will supply the CONTRACTOR with the poster to be used. Information on how to receive the poster can be found on the Internet at www.babysafela.org.

## 8.14 CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

- 8.14.1 The CONTRACTOR acknowledges that the COUNTY has established a goal of ensuring that all individuals who benefit financially from the COUNTY through Contract are in compliance with their court-ordered child, family and spousal support obligations in order to mitigate the economic burden otherwise imposed upon the COUNTY and its taxpayers.
- 8.14.2 As required by the County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting the CONTRACTOR'S duty under this Contract to comply with all applicable provisions of law, the CONTRACTOR warrants that it is now in compliance and shall during the term of this Contract maintain in compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

#### 8.15 COUNTY'S QUALITY ASSURANCE PLAN

The COUNTY or its agent will evaluate the CONTRACTOR'S performance under this Contract on not less than an annual basis. Such evaluation will include assessing the CONTRACTOR'S compliance with all Contract terms and conditions and performance standards. CONTRACTOR deficiencies which the COUNTY determines are severe or continuing and that may place performance of the Contract in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by the COUNTY and the CONTRACTOR. If improvement does not occur consistent with the corrective action measures, the COUNTY may terminate this Contract or impose other penalties as specified in this Contract.

## 8.16 DAMAGE TO COUNTY FACILITIES, BUILDINGS OR GROUNDS

- 8.16.1 The CONTRACTOR shall repair, or cause to be repaired, at its own cost, any and all damage to COUNTY facilities, buildings, or grounds caused by the CONTRACTOR or employees or agents of the CONTRACTOR. Such repairs shall be made immediately after the CONTRACTOR has become aware of such damage, but in no event later than thirty (30) days after the occurrence.
- 8.16.2 If the CONTRACTOR fails to make timely repairs, COUNTY may make any necessary repairs. All costs incurred by COUNTY, as determined by COUNTY, for such repairs shall be repaid by the CONTRACTOR by cash payment upon demand.

## 8.17 EMPLOYMENT ELIGIBILITY VERIFICATION

8.17.1 The CONTRACTOR warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing work under this Contract meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. The Contractor shall obtain, from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal and State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, (P.L. 99-603), or as they currently exist and as they may be hereafter amended. The CONTRACTOR shall retain all such documentation for all covered employees for the period prescribed by law.

8.17.2 The CONTRACTOR shall indemnify, defend, and hold harmless, the COUNTY, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against the CONTRACTOR or the COUNTY or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Contract.

#### 8.18 FACSIMILE REPRESENTATIONS

The COUNTY and the CONTRACTOR hereby agree to regard facsimile representations of original signatures of authorized officers of each party, when appearing in appropriate places on the Amendments prepared pursuant to Sub-paragraph 8.1, and received via communications facilities, as legally sufficient evidence that such original signatures have been affixed to Amendments to this Contract, such that the parties need not follow up facsimile transmissions of such documents with subsequent (non-facsimile) transmission of "original" versions of such documents.

#### 8.19 FAIR LABOR STANDARDS

The CONTRACTOR shall comply with all applicable provisions of the Federal Fair Labor Standards Act and shall indemnify, defend, and hold harmless the COUNTY and its agents, officers, and employees from any and all liability, including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law, including, but not limited to, the Federal Fair Labor Standards Act, for work performed by the CONTRACTOR'S employees for which the COUNTY may be found jointly or solely liable.

#### 8.20 FORCE MAJEURE

- 8.20.1 Neither party shall be liable for such party's failure to perform its obligations under and in accordance with this Contract, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's Subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this sub-paragraph as "force majeure events").
- 8.20.2 Notwithstanding the foregoing, a default by a subcontractor of CONTRACTOR shall not constitute a force majeure event, unless such default arises out of causes beyond the control of both

CONTRACTOR and such subcontractor, and without any fault or negligence of either of them. In such case, CONTRACTOR shall not be liable for failure to perform, unless the goods or services to be furnished by the Subcontractor were obtainable from other sources in sufficient time to permit CONTRACTOR to meet the required performance schedule. As used in this sub-paragraph, the term "Subcontractor" and "Subcontractors" mean Subcontractors at any tier.

8.20.3 In the event CONTRACTOR'S failure to perform arises out of a force majeure event, CONTRACTOR agrees to use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to otherwise mitigate the damages and reduce the delay caused by such force majeure event.

## 8.21 GOVERNING LAW, JURISDICTION, AND VENUE

This Contract shall be governed by, and construed in accordance with, the laws of the State of California. The CONTRACTOR agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Contract and further agrees and consents that venue of any action brought hereunder shall be exclusively in the COUNTY of Los Angeles.

#### 8.22 INDEPENDENT CONTRACTOR STATUS

- 8.22.1 This Contract is by and between the COUNTY and the CONTRACTOR and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between the COUNTY and the CONTRACTOR. The employees and agents of one party shall not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.
- 8.22.2 The CONTRACTOR shall be solely liable and responsible for providing to, or on behalf of, all persons performing work pursuant to this Contract all compensation and benefits. The COUNTY shall have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of the CONTRACTOR.
- 8.22.3 The CONTRACTOR understands and agrees that all persons performing work pursuant to this Contract are, for purposes of Workers' Compensation liability, solely employees of the CONTRACTOR and not employees of the COUNTY. The

CONTRACTOR shall be solely liable and responsible for furnishing any and all Workers' Compensation benefits to any person as a result of any injuries arising from or connected with any work performed by or on behalf of the CONTRACTOR pursuant to this Contract.

As previously instructed in Sub-paragraph 7.5 - Confidentiality, the CONTRACTOR shall cause each employee performing services covered by this Contract to sign and adhere to the "Contractor Employee Acknowledgment and Confidentiality Agreement", Exhibit G2. The CONTRACTOR shall cause each non-employee performing services covered by this Contract to sign and adhere to the "Contractor Non-Employee Acknowledgment and Confidentiality Agreement", Exhibit G3. Original to be retained on file with CONTRACTOR, a copy is to be sent to COUNTY Program Manager.

#### 8.23 INDEMNIFICATION

The CONTRACTOR shall indemnify, defend and hold harmless the COUNTY, its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with the CONTRACTOR'S acts and/or omissions arising from and/or relating to this Contract.

#### 8.24 GENERAL INSURANCE REQUIREMENTS

Without limiting the CONTRACTOR'S indemnification of the COUNTY and during the term of this Contract, the CONTRACTOR shall provide and maintain, and shall require all of its Subcontractors to maintain, the following programs of insurance specified in this Contract. Such insurance shall be primary to and not contributing with any other insurance or self-insurance programs maintained by the COUNTY. Such coverage shall be provided and maintained at the CONTRACTOR'S own expense.

**8.24.1** Evidence of Insurance: Certificate(s) or other evidence of coverage satisfactory to the COUNTY shall be delivered to:

Gayane Kazaryan, Contract Analyst Los Angeles County Probation Department Contracts & Grants Management Division 9150 East Imperial Highway, Room C-01 Downey, CA 90242 prior to commencing services under this Contract. Such certificates or other evidence shall:

- Specifically identify this Contract;
- Clearly evidence all coverages required in this Contract;
- Contain the express condition that the COUNTY is to be given written notice by mail at least thirty (30) days in advance of cancellation for all policies evidenced on the certificate of insurance:
- Include copies of the additional insured endorsement to the commercial general liability policy, adding the County of Los Angeles, its Special Districts, its officials, officers and employees as insured's for all activities arising from this Contract; and
- Identify any deductibles or self-insured retentions for the COUNTY'S approval. The COUNTY retains the right to require the CONTRACTOR to reduce or eliminate such deductibles or self-insured retentions as they apply to the COUNTY, or, require the CONTRACTOR to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or both, related to investigations, claims administrations, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.
- 8.24.2 Insurer Financial Ratings: Insurance is to be provided by an insurance company acceptable to the COUNTY with an A.M. Best rating of not less than A: VII unless otherwise approved by the COUNTY.
- 8.24.3 Failure to Maintain Coverage: Failure by the CONTRACTOR to maintain the required insurance, or to provide evidence of insurance coverage acceptable to the COUNTY, shall constitute a material breach of the Contract upon which the COUNTY may immediately terminate or suspend this Contract. The COUNTY, at its sole option, may obtain damages from the CONTRACTOR resulting from said breach. Alternatively, the COUNTY may purchase such required insurance coverage, and without further notice to the CONTRACTOR, the COUNTY may deduct from sums due to the CONTRACTOR any premium costs advanced by the COUNTY for such insurance.

- 8.24.4 Notification of Incidents, Claims or Suits: Contractor shall report to the County:
  - Any accident or incident relating to services performed under this Contract which involves injury or property damage which may result in the filing of a claim or lawsuit against the CONTRACTOR and/or the COUNTY. Such report shall be made in writing within 24 hours of occurrence.
  - Any third party claim or lawsuit filed against the CONTRACTOR arising from or related to services performed by the CONTRACTOR under this Contract.
  - Any injury to a CONTRACTOR employee that occurs on COUNTY property. This report shall be submitted on a COUNTY "Non-employee Injury Report" to the COUNTY'S Contract Manager.
  - Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of COUNTY property, monies or securities entrusted to the CONTRACTOR under the terms of this Contract.
- 8.24.5 Compensation for County Costs: In the event that the CONTRACTOR fails to comply with any of the indemnification or insurance requirements of this Contract, and such failure to comply results in any costs to the COUNTY, the CONTRACTOR shall pay full compensation for all costs incurred by the COUNTY.
- 8.24.6 Insurance Coverage Requirements for Subcontractors: The CONTRACTOR shall ensure any and all Subcontractors performing services under this Contract meet the insurance requirements of this Contract by either:
  - The CONTRACTOR providing evidence of insurance covering the activities of Subcontractors, or
  - The CONTRACTOR providing evidence submitted by Subcontractors evidencing that Subcontractors maintain the required insurance coverage. The COUNTY retains the right to obtain copies of evidence of Subcontractor insurance coverage at any time.

#### 8.25 INSURANCE COVERAGE REQUIREMENTS

**8.25.1** General Liability insurance written on ISO policy form CG 00 01 or its equivalent with limits of not less than the following:

General Aggregate: \$2 million
Products/Completed Operations Aggregate: \$1 million
Personal and Advertising Injury: \$1 million
Each Occurrence: \$1 million

- 8.25.2 Automobile Liability written on ISO policy form CA 00 01 or its equivalent with a limit of liability of not less than \$1 million for each accident. Such insurance shall include coverage for all "owned", "hired" and "non-owned" vehicles, or coverage for "any auto".
- 8.25.3 Workers' Compensation and Employers' Liability insurance providing workers' compensation benefits, as required by the Labor Code of the State of California or by any other state, and for which the CONTRACTOR is responsible. If the CONTRACTOR'S employees will be engaged in maritime employment, coverage shall provide workers' compensation benefits as required by the U.S. Longshore and Harbor Workers' Compensation Act, Jones Act or any other federal law for which the CONTRACTOR is responsible.

In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

Each Accident: \$1 million
Disease - policy limit: \$1 million
Disease - each employee: \$1 million

- 8.25.4 Professional Liability: Insurance covering liability arising from any error, omission, negligent or wrongful act of the CONTRACTOR, its officers or employees with limits of not less than one million dollars (\$1,000,000) per occurrence and two million dollars (\$2,000,000) aggregate. The coverage shall also provide an extended two-year reporting period commencing upon termination or cancellation of the contract.
- 8.25.5 Crime Coverage: Insurance with limits in amounts not less than indicated below covering against loss of money, securities, or other property referred to in this Agreement, and naming the COUNTY as loss payee:

Employee Dishonesty: \$25,000
Theft Disappearance and Destruction: \$25,000
Burglary and Robbery: \$25,000

#### 8.26 LIQUIDATED DAMAGES

8.26.1 If, in the judgment of the Chief Probation Officer, or his/her designee, the CONTRACTOR is deemed to be non-compliant with the terms and obligations assumed hereby, the Chief Probation Officer, or his/her designee, at his/her option, in addition to, or in lieu of, other remedies provided herein, may withhold the entire monthly payment or deduct pro rata from the CONTRACTOR'S invoice for work not performed. A description of the work not performed and the amount to be withheld or deducted from payments to the CONTRACTOR from the COUNTY will be forwarded to the CONTRACTOR by the Chief Probation Officer, or his/her designee, in a written notice describing the reasons for said action.

- 8.26.2 If the Chief Probation Officer, or his/her designee, determines that there are deficiencies in the performance of this contract that the Chief Probation Officer, or his/her designee, deems are correctable by the CONTRACTOR over a certain time span, the Chief Probation Officer, or his/her designee, will provide a written notice to the CONTRACTOR to correct the deficiency within specified time frames. Should the CONTRACTOR fail to correct deficiencies within said time frame, the Chief Probation Officer, or his/her designee, may:
  - (a) Deduct from the CONTRACTOR'S payment, pro rata, those applicable portions of the Monthly Contract Sum; and/or
  - (b) Deduct liquidated damages. The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure of the CONTRACTOR to correct a deficiency within the specified time frame. The parties hereby agree that under the current circumstances a reasonable estimate of such damages is One Hundred Dollars (\$100) per day per infraction, or as specified in the Performance Requirements Summary (PRS) Chart, as defined in Exhibit L, hereunder, and that the CONTRACTOR shall be liable to the COUNTY for liquidated damages in said amount. Said amount shall be deducted from the COUNTY'S payment to the CONTRACTOR; and/or

- (c) Upon giving five (5) days notice to the CONTRACTOR for failure to correct the deficiencies, the CONTRACTOR may correct any and all deficiencies and the total costs incurred by the COUNTY for completion of the work by an alternate source, whether it be COUNTY forces or separate private CONTRACTOR, will be deducted and forfeited from the payment to the CONTRACTOR from the COUNTY, as determined by the COUNTY.
- 8.26.3 The action noted in Sub-paragraph 8.26.2 shall not be construed as a penalty, but as adjustment of payment to the CONTRACTOR to recover the COUNTY cost due to the failure of the CONTRACTOR to complete or comply with the provisions of this Contract.
- 8.26.4 This sub-paragraph shall not, in any manner, restrict or limit the COUNTY'S right to damages for any breach of this Contract provided by law or as specified in the PRS or Sub-paragraph 8.26.2, and shall not, in any manner, restrict or limit the COUNTY'S right to terminate this Contract as agreed to herein.

#### 8.27 MOST FAVORED PUBLIC ENTITY

If the CONTRACTOR'S prices decline, or should the CONTRACTOR at any time during the term of this Contract provide the same goods or services under similar quantity and delivery conditions to the State of California or any COUNTY, municipality, or district of the State at prices below those set forth in this Contract, then such lower prices shall be immediately extended to the COUNTY.

#### 8.28 NONDISCRIMINATION AND AFFIRMATIVE ACTION

- 8.28.1 The CONTRACTOR certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and shall be treated equally without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations.
- 8.28.2 The CONTRACTOR shall certify to, and comply with, the provisions of *Exhibit D Contractor's EEO Certification*.
- 8.28.3 The CONTRACTOR shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry,

national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations. Such action shall include, but is not limited to: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.

- 8.28.4 The CONTRACTOR certifies and agrees that it will deal with its subcontractors, bidders, or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.
- 8.28.5 The CONTRACTOR certifies and agrees that it, its affiliates, subsidiaries, or holding companies shall comply with all applicable Federal and State laws and regulations to the end that no person shall, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract.
- 8.28.6 The CONTRACTOR shall allow COUNTY representatives access to the CONTRACTOR'S employment records during regular business hours to verify compliance with the provisions of this Subparagraph 8.28 when so requested by the COUNTY.
- 8.28.7 If the COUNTY finds that any provisions of this Sub-paragraph 8.28 have been violated, such violation shall constitute a material breach of this Contract upon which the COUNTY may terminate or suspend this Contract. While the COUNTY reserves the right to determine independently that the anti-discrimination provisions of this Contract have been violated, in addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Employment Opportunity Commission that the CONTRACTOR has violated Federal or State anti-discrimination laws or regulations shall constitute a finding by the COUNTY that the CONTRACTOR has violated the anti-discrimination provisions of this Contract.
- 8.28.8 The parties agree that in the event the CONTRACTOR violates any of the anti-discrimination provisions of this Contract, the COUNTY shall, at its sole option, be entitled to the sum of Five Hundred Dollars (\$500) for each such violation pursuant to

California Civil Code Section 1671 as liquidated damages in lieu of terminating or suspending this Contract.

#### 8.29 NON EXCLUSIVITY

Nothing herein is intended nor shall be construed as creating any exclusive arrangement with the CONTRACTOR. This Contract shall not restrict Probation Department from acquiring similar, equal or like goods and/or services from other entities or sources.

#### 8.30 NOTICE OF DELAYS

Except as otherwise provided under this Contract, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Contract, that party shall, within one (1) business day, give notice thereof, including all relevant information with respect thereto, to the other party.

#### 8.31 NOTICE OF DISPUTES

The CONTRACTOR shall bring to the attention of the COUNTY'S Program Manager any dispute between the COUNTY and the CONTRACTOR regarding the performance of services as stated in this Contract. If the COUNTY'S Program Manager is not able to resolve the dispute, the Chief Probation Officer, or designee shall resolve it.

# 8.32 NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT

The CONTRACTOR shall notify its employees, and shall require each Subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice No. 1015.

### 8.33 NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW

The CONTRACTOR shall notify and provide to its employees, and shall require each Subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles COUNTY, and where and how to safely surrender a baby. The fact sheet is set forth in *Exhibit I* of this Contract and is also available on the Internet at <a href="https://www.babysafela.org">www.babysafela.org</a> for printing purposes.

#### 8.34 NOTICES

All notices or demands required or permitted to be given or made under this Contract shall be in writing and shall be hand delivered with signed receipt or mailed by first-class registered or certified mail, postage prepaid, addressed to the parties as identified in *Exhibits E - County's Administration* and *F - Contractor's Administration*. Addresses may be changed by either party giving ten (10) days' prior written notice thereof to the other party. The Chief Probation Officer or his/her designee shall have the authority to issue all notices or demands required or permitted by the COUNTY under this Contract.

#### 8.35 PROHIBITION AGAINST INDUCEMENT OR PERSUASION

Notwithstanding the above, the CONTRACTOR and the COUNTY agree that, during the term of this Contract and for a period of one year thereafter, neither party shall in any way intentionally induce or persuade any employee of one party to become an employee or agent of the other party. No bar exists against any hiring action initiated through a public announcement.

#### 8.36 PUBLIC RECORDS ACT

- Any documents submitted by the CONTRACTOR; all information obtained in connection with the COUNTY'S right to audit and inspect the CONTRACTOR'S documents, books, and accounting records pursuant to Sub-paragraph 8.38 - Record Retention and Inspection/Audit Settlement of this Contract: as well as those documents which were required to be submitted in response to the Request for Proposals (RFP) used in the solicitation process for this Contract, become the exclusive property of the COUNTY. All such documents become a matter of public record and shall be regarded as public records. Exceptions will be those elements in the California Government Code Section 6250 et seg. (Public Records Act) and which are marked "trade secret", "confidential", or "proprietary". The COUNTY shall not in any way be liable or responsible for the disclosure of any such records including, without limitation, those so marked, if disclosure is required by law, or by an order issued by a court of competent jurisdiction.
- 8.36.2 In the event the COUNTY is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a proposal marked "trade secret", "confidential", or "proprietary", the CONTRACTOR agrees to defend and indemnify the COUNTY

from all costs and expenses, including reasonable attorney's fees, in action or liability arising under the Public Records Act.

#### 8.37 PUBLICITY

- 8.37.1 The CONTRACTOR shall not disclose any details in connection with this Contract to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing the CONTRACTOR'S need to identify its services and related clients to sustain itself, the COUNTY shall not inhibit the CONTRACTOR from publishing its role under this Contract within the following conditions:
  - The CONTRACTOR shall develop all publicity material in a professional manner; and
  - During the term of this Contract, the CONTRACTOR shall not, and shall not authorize another to, publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of the COUNTY without the prior written consent of the COUNTY'S Program Manager. The COUNTY shall not unreasonably withhold written consent.
- 8.37.2 The CONTRACTOR may, without the prior written consent of COUNTY, indicate in its proposals and sales materials that it has been awarded this Contract with the County of Los Angeles, provided that the requirements of this Sub-paragraph 8.37 shall apply.

#### 8.38 RECORD RETENTION AND INSPECTION/AUDIT SETTLEMENT

The CONTRACTOR shall maintain accurate and complete financial records of its activities and operations relating to this Contract in accordance with generally accepted accounting principles. The CONTRACTOR shall also maintain accurate and complete employment and other records relating to its performance of this Contract. The CONTRACTOR agrees that the COUNTY or its authorized representatives, shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Contract. All such material, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets and other time and employment records, and proprietary data and information, shall be kept and maintained by the CONTRACTOR and shall be made available to the COUNTY during the term of this Contract and for a period of five (5) years thereafter unless the COUNTY'S written permission is given to dispose of any such material prior to such time. All such material shall be

maintained by the CONTRACTOR at a location in Los Angeles County, provided that if any such material is located outside Los Angeles County, then, at the COUNTY'S option, the CONTRACTOR shall pay the COUNTY for travel, per diem, and other costs incurred by the COUNTY to examine, audit, excerpt, copy, or transcribe such material at such other location.

- 8.38.1 In the event that an audit of the CONTRACTOR is conducted specifically regarding this Contract by any Federal or State auditor, or by any auditor or accountant employed by the CONTRACTOR or otherwise, then the CONTRACTOR shall file a copy of such audit report with the County's Auditor-Controller within thirty (30) days of the CONTRACTOR'S receipt thereof, unless otherwise provided by applicable Federal or State law or under this Contract. Subject to applicable law, the COUNTY shall make a reasonable effort to maintain the confidentiality of such audit report(s).
- 8.38.2 Failure on the part of the CONTRACTOR to comply with any of the provisions of this Sub-paragraph 8.38 shall constitute a material breach of this Contract upon which the COUNTY may terminate or suspend this Contract.
- If, at any time during the term of this Contract or within five (5) 8.38.3 years after the expiration or termination of this Contract, representatives of the COUNTY may conduct an audit of the CONTRACTOR regarding the work performed under this Contract, and if such audit finds that the COUNTY'S dollar liability for any such work is less than payments made by the COUNTY to the CONTRACTOR, then the difference shall be either: a) repaid by the CONTRACTOR to the COUNTY by cash payment upon demand or b) at the sole option of the County's Auditor-Controller, deducted from any amounts due to the CONTRACTOR from the COUNTY, whether under this Contract or otherwise. If such audit finds that the COUNTY'S dollar liability for such work is more than the payments made by the COUNTY to the CONTRACTOR, then the difference shall be paid to the CONTRACTOR by the COUNTY by cash payment, provided that in no event shall the COUNTY'S maximum obligation for this Contract exceed the funds appropriated by the COUNTY for the purpose of this Contract.

#### 8.39 RECYCLED BOND PAPER

Consistent with the Board of Supervisors' policy to reduce the amount of solid waste deposited at the COUNTY landfills, the CONTRACTOR agrees to use recycled-content paper to the maximum extent possible on this Contract.

#### 8.40 SUBCONTRACTING

- 8.40.1 The requirements of this Contract may not be subcontracted by the CONTRACTOR without the advance approval of the COUNTY. Any attempt by the CONTRACTOR to subcontract without the prior consent of the COUNTY may be deemed a material breach of this Contract.
- 8.40.2 If the CONTRACTOR desires to subcontract, the CONTRACTOR shall provide the following information promptly at the COUNTY'S request:
  - A description of the work to be performed by the Subcontractor;
  - A draft copy of the proposed subcontract; and
  - Other pertinent information and/or certifications requested by the COUNTY.
- 8.40.3 The CONTRACTOR shall indemnify and hold the COUNTY harmless with respect to the activities of each and every Subcontractor in the same manner and to the same degree as if such Subcontractor(s) were the CONTRACTOR employees.
- 8.40.4 The CONTRACTOR shall remain fully responsible for all performances required of it under this Contract, including those that the CONTRACTOR has determined to subcontract, notwithstanding the COUNTY'S approval of the CONTRACTOR'S proposed subcontract.
- 8.40.5 The COUNTY'S consent to subcontract shall not waive the COUNTY'S right to prior and continuing approval of any and all personnel, including Subcontractor employees, providing services under this Contract. The CONTRACTOR is responsible to notify its Subcontractors of this COUNTY right.
- 8.40.6 The COUNTY'S Contract Manager is authorized to act for and on behalf of the COUNTY with respect to approval of any subcontract and Subcontractor employees. After approval of the subcontract by the COUNTY, CONTRACTOR shall forward a fully executed subcontract to the COUNTY for their files.
- 8.40.7 The CONTRACTOR shall be solely liable and responsible for all payments or other compensation to all Subcontractors and their officers, employees, agents, and successors in interest arising

through services performed hereunder, notwithstanding the COUNTY'S consent to subcontract.

8.40.8 The CONTRACTOR shall obtain certificates of insurance, which establish that the Subcontractor maintains all the programs of insurance required by the COUNTY from each approved Subcontractor. The CONTRACTOR shall ensure delivery of all such documents to:

Gayane Kazaryan, Contract Analyst Los Angeles County Probation Department Contracts & Grants Management Division 9150 East Imperial Highway, Room C-01 Downey, CA 90242

before any Subcontractor employee may perform any work hereunder.

# 8.41 TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

Failure of the CONTRACTOR to maintain compliance with the requirements set forth in Sub-paragraph 8.14 - Contractor's Warranty of Adherence to County's Child Support Compliance Program, shall constitute a default by the CONTRACTOR under this Contract. Without limiting the rights and remedies available to the COUNTY under any other provision of this Contract, failure of the CONTRACTOR to cure such default within ninety (90) calendar days of written notice shall be grounds upon which the COUNTY may terminate this Contract pursuant to Sub-paragraph 8.43 - Termination for Default and pursue debarment of the CONTRACTOR, pursuant to County Code Chapter 2.202.

#### 8.42 TERMINATION FOR CONVENIENCE

- 8.42.1 This Contract may be terminated, in whole or in part, from time to time, when such action is deemed by the COUNTY, in its sole discretion, to be in its best interest. Termination of work hereunder shall be effected by notice of termination to the CONTRACTOR specifying the extent to which performance of work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective shall be no less than ten (10) days after the notice is sent.
- 8.42.2 After receipt of a notice of termination and except as otherwise directed by the COUNTY, the CONTRACTOR shall:

- Stop work under this Contract on the date and to the extent specified in such notice, and
- Complete performance of such part of the work as shall not have been terminated by such notice.
- 8.42.3 All material including books, records, documents, or other evidence bearing on the costs and expenses of the CONTRACTOR under this Contract shall be maintained by the CONTRACTOR in accordance with Sub-paragraph 8.38, Record Retention And Inspection/Audit Settlement.

#### 8.43 TERMINATION FOR DEFAULT

- 8.43.1 The COUNTY may, by written notice to the CONTRACTOR, terminate the whole or any part of this Contract, if, in the judgment of COUNTY'S Contract Manager:
  - A. CONTRACTOR has materially breached this Contract;
  - B. CONTRACTOR fails to timely provide and/or satisfactorily perform any task, deliverable, service, or other work required either under this Contract; or
  - C. CONTRACTOR fails to demonstrate a high probability of timely fulfillment of performance requirements under this Contract, or of any obligations of this Contract and in either case, fails to demonstrate convincing progress toward a cure within five (5) working days (or such longer period as the COUNTY may authorize in writing) after receipt of written notice from the COUNTY specifying such failure.
- In the event that the COUNTY terminates this Contract in whole or in part as provided in Sub-paragraph 8.43.1, the COUNTY may procure, upon such terms and in such manner as the COUNTY may deem appropriate, goods and services similar to those so terminated. The CONTRACTOR shall be liable to the COUNTY for any and all excess costs incurred by the COUNTY, as determined by the COUNTY, for such similar goods and services. The CONTRACTOR shall continue the performance of this Contract to the extent not terminated under the provisions of this sub-paragraph.
- 8.43.3 Except with respect to defaults of any Subcontractor, the CONTRACTOR shall not be liable for any such excess costs of the type identified in Sub-paragraph 8.43.2 if its failure to perform this

Contract arises out of causes beyond the control and without the fault or negligence of the CONTRACTOR. Such causes may include, but are not limited to: acts of God or of the public enemy, acts of the COUNTY in either its sovereign or contractual capacity, acts of Federal or State governments in their sovereign capacities. fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of the CONTRACTOR. If the failure to perform is caused by the default of a Subcontractor, and if such default arises out of causes beyond the control of both the CONTRACTOR and Subcontractor, and without the fault or negligence of either of them, the CONTRACTOR shall not be liable for any such excess costs for failure to perform, unless the goods or services to be furnished by the Subcontractor were obtainable from other sources in sufficient time to permit the CONTRACTOR to meet the required performance schedule. As used in this Sub-paragraph 8.43.3, the "Subcontractors" "Subcontractor" and mean Subcontractor(s) at any tier.

- 8.43.4 If, after the COUNTY has given notice of termination under the provisions of this Sub-paragraph 8.43, it is determined by the COUNTY that the CONTRACTOR was not in default under the provisions of this Sub-paragraph 8.43, or that the default was excusable under the provisions of Sub-paragraph 8.43.3, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to Sub-paragraph 8.42 Termination for Convenience.
- 8.43.5 The rights and remedies of the COUNTY provided in this Subparagraph 8.43 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

#### 8.44 TERMINATION FOR IMPROPER CONSIDERATION

8.44.1 The COUNTY may, by written notice to the CONTRACTOR, immediately terminate the right of the CONTRACTOR to proceed under this Contract if it is found that consideration, in any form, was offered or given by the CONTRACTOR, either directly or through an intermediary, to any COUNTY officer, employee, or agent with the intent of securing this Contract or securing favorable treatment with respect to the award, amendment, or extension of this Contract or the making of any determinations with respect to the CONTRACTOR'S performance pursuant to this Contract. In the event of such termination, the COUNTY shall be entitled to pursue the same remedies against the CONTRACTOR as it could pursue

in the event of default by the CONTRACTOR.

- 8.44.2 The CONTRACTOR shall immediately report any attempt by a COUNTY officer or employee to solicit such improper consideration. The report shall be made either to the COUNTY manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 544-6861.
- 8.44.3 Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

#### 8.45 TERMINATION FOR INSOLVENCY

- 8.45.1 The COUNTY may terminate this Contract forthwith in the event of the occurrence of any of the following:
  - Insolvency of the CONTRACTOR. The CONTRACTOR shall be deemed to be insolvent if it has ceased to pay its debts for at least sixty (60) days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the Federal Bankruptcy Code and whether or not the CONTRACTOR is insolvent within the meaning of the Federal Bankruptcy Code;
  - The filing of a voluntary or involuntary petition regarding the CONTRACTOR under the Federal Bankruptcy Code;
  - The appointment of a Receiver or Trustee for the CONTRACTOR; or
  - The execution by the CONTRACTOR of a general assignment for the benefit of creditors.
- 8.45.2 The rights and remedies of the COUNTY provided in this Subparagraph 8.45 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

## 8.46 TERMINATION FOR NON-ADHERENCE OF COUNTY LOBBYIST ORDINANCE

The CONTRACTOR, and each County Lobbyist or County Lobbying firm as defined in County Code Section 2.160.010 retained by the CONTRACTOR, shall fully comply with the County's Lobbyist Ordinance, County Code Chapter 2.160. Failure on the part of the CONTRACTOR or any County

Lobbyist or County Lobbying firm retained by the CONTRACTOR to fully comply with the County's Lobbyist Ordinance shall constitute a material breach of this Contract, upon which the COUNTY may in its sole discretion, immediately terminate or suspend this Contract.

#### 8.47 TERMINATION FOR NON-APPROPRIATION OF FUNDS

Notwithstanding any other provision of this Contract, the COUNTY shall not be obligated for the CONTRACTOR'S performance hereunder or by any provision of this Contract during any of the COUNTY'S future fiscal years unless and until the COUNTY'S Board of Supervisors appropriates funds for this Contract in the COUNTY'S Budget for each such future fiscal year. In the event that funds are not appropriated for this Contract, then this Contract shall terminate as of June 30 of the last fiscal year for which funds were appropriated. The COUNTY shall notify the CONTRACTOR in writing of any such non-allocation of funds at the earliest possible date.

#### 8.48 VALIDITY

If any provision of this Contract or the application thereof to any person or circumstance is held invalid, the remainder of this Contract and the application of such provision to other persons or circumstances shall not be affected thereby.

#### 8.49 WAIVER

No waiver by the COUNTY of any breach of any provision of this Contract shall constitute a waiver of any other breach or of such provision. Failure of the COUNTY to enforce at any time, or from time to time, any provision of this Contract shall not be construed as a waiver thereof. The rights and remedies set forth in this Sub-paragraph 8.49 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

#### 8.50 WARRANTY AGAINST CONTINGENT FEES

- 8.50.1 The CONTRACTOR warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon any Contract or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by the CONTRACTOR for the purpose of securing business.
- 8.50.2 For breach of this warranty, the COUNTY shall have the right to terminate this Contract and, at its sole discretion, deduct from the Contract price or consideration, or otherwise recover, the full

amount of such commission, percentage, brokerage, or contingent fee.

#### 9.0 UNIQUE TERMS AND CONDITIONS

- 9.1 THIS SECTION IS INTENTIONALLY OMITTED
- 9.2 CONTRACTOR'S OBLIGATIONS AS A "BUSINESS ASSOCIATE"
  UNDER THE HEALTH INSURANCE PORTABILITY &
  ACCOUNTABILITY ACT OF 1996 (HIPAA)

The COUNTY is subject to the Administrative Simplification requirements of the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Under this Contract, the CONTRACTOR provides services to the COUNTY and the CONTRACTOR receives, has access to, and/or creates Protected Health Information as defined in *Exhibit J* in order to provide those services. The COUNTY and the CONTRACTOR therefore agree to the terms of *Exhibit J*, *Contractor's Obligations As a "Business Associate" Under The Health Insurance Portability & Accountability Act of 1996 (HIPAA)*.

#### 9.3 THIS SECTION IS INTENTIONALLY OMITTED

#### 9.4 OWNERSHIP OF MATERIALS, SOFTWARE AND COPYRIGHT

- 9.4.1 COUNTY shall be the sole owner of all right, title and interest, including copyright, in and to all software, plans, diagrams, facilities, and tools (hereafter "materials") which are originated or created through the CONTRACTOR'S work pursuant to this Contract. The CONTRACTOR, for valuable consideration herein provided, shall execute all documents necessary to assign and transfer to, and vest in the COUNTY all of the CONTRACTOR'S right, title and interest in and to such original materials, including any copyright, patent and trade secret rights which arise pursuant to the CONTRACTOR'S work under this Contract.
- 9.4.2 During the term of this Contract and for five (5) years thereafter, the CONTRACTOR shall maintain and provide security for all of the CONTRACTOR'S working papers prepared under this Contract. COUNTY shall have the right to inspect, copy and use at any time during and subsequent to the term of this Contract, any and all such working papers and all information contained therein.
- 9.4.3 Any and all materials, software and tools which are developed or were originally acquired by the CONTRACTOR outside the scope

of this Contract, which the CONTRACTOR desires to use hereunder, and which the CONTRACTOR considers to be proprietary or confidential, must be specifically identified by the CONTRACTOR to the COUNTY'S Program Manager as proprietary or confidential, and shall be plainly and prominently marked by the CONTRACTOR as "Propriety" or "Confidential" on each appropriate page of any document containing such material.

- 9.4.4 COUNTY will use reasonable means to ensure that the CONTRACTOR'S proprietary and/or confidential items are safeguarded and held in confidence. COUNTY agrees not to reproduce, distribute or disclose to non-County entities any such proprietary and/or confidential items without the prior written consent of the CONTRACTOR.
- 9.4.5 Notwithstanding any other provision of this Contract, the COUNTY will not be obligated to the CONTRACTOR in any way under Sub-paragraph 9.4.4 for any of the CONTRACTOR'S proprietary and/or confidential items which are not plainly and prominently marked with restrictive legends as required by Sub-paragraph 9.4.3 or for any disclosure which the COUNTY is required to make under any state or federal law or order of court.
- 9.4.6 All the rights and obligations of this Sub-paragraph 9.4 shall survive the expiration or termination of this Contract.

#### 9.5 PATENT, COPYRIGHT & TRADE SECRET INDEMNIFICATION

- 9.5.1 The CONTRACTOR shall indemnify, hold harmless and defend COUNTY from and against any and all liability, damages, costs, and expenses, including, but not limited to, defense costs and attorneys' fees, for or by reason of any actual or alleged infringement of any third party's patent or copyright, or any actual or alleged unauthorized trade secret disclosure, arising from or related to the operation and utilization of the CONTRACTOR'S work under this Contract. COUNTY shall inform the CONTRACTOR as soon as practicable of any claim or action alleging such infringement or unauthorized disclosure, and shall support the CONTRACTOR'S defense and settlement thereof.
- 9.5.2 In the event any equipment, part thereof, or software product becomes the subject of any complaint, claim, or proceeding alleging infringement or unauthorized disclosure, such that COUNTY'S continued use of such item is formally restrained, enjoined, or subjected to a risk of damages, the CONTRACTOR, at

its sole expense, and providing that COUNTY'S continued use of the system is not materially impeded, shall either:

- Procure for COUNTY all rights to continued use of the questioned equipment, part, or software product; or
- Replace the questioned equipment, part, or software product with a non-questioned item; or
- Modify the questioned equipment, part, or software so that it is free of claims.
- 9.5.3 The CONTRACTOR shall have no liability if the alleged infringement or unauthorized disclosure is based upon a use of the questioned product, either alone or in combination with other items not supplied by the CONTRACTOR, in a manner for which the questioned product was not designed nor intended.

#### 9.6 CONTRACTOR'S CHARITABLE ACTIVITIES COMPLIANCE

The Supervision of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Non-profit Integrity Act of 2004" (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. By requiring CONTRACTORS to complete the Charitable Contributions Certification - Exhibit K, the COUNTY seeks to ensure that all COUNTY CONTRACTORS which receive or raise charitable contributions comply with California law in order to protect the COUNTY and its taxpayers. A CONTRACTOR which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either contract termination or debarment proceedings or both. (County Code Chapter 2.202)

#### 9.7 THIS SECTION IS INTENTIONALLY OMITTED

/ / / / **IN WITNESS WHEREOF**, the parties by their duly authorized signatures, have caused this contract to become effective on the day, month, and year first above written.

COUNTY OF	LOS ANGELES
PROBATION	DEPARTMENT

BY ROBERT B. TAYLOR Chief Probation Officer	Date
	(NAME OF ORGANIZATION)
	By
	Typed or Printed
	Title
	Date
APPROVED AS TO FORM:	
ROBERT E. KALUNIAN, ACTING COUNTY COUNSEL	
By Gordon W. Trask Principal Deputy County Counsel	

# EXHIBIT A STATEMENT OF WORK

#### TABLE OF CONTENTS

SECTION	TITLE	PAGE
1.0	SCOPE OF WORK	50
2.0	SPECIFIC TASKS	55
3.0	QUALITY CONTROL	62
4.0	QUALITY ASSURANCE PLAN	63
5.0	DEFINITIONS	64
6.0	RESPONSIBILITIES	66
	COUNTY	
	6.1 Personnel	66
	6.2 Furnished Items	66
	CONTRACTOR	
	6.3 Project Director	66
	6.4 Other Contractor Personnel	67
	6.5 Contractor Furnished Items	69
	6.6 Contractor's Office	69
7.0	HOURS/DAYS OF WORK	70
8.0	UNSCHEDULED WORK	70
9.0	PERFORMANCE REQUIREMENTS SUMMARY	70

#### STATEMENT OF WORK (SOW)

#### 1.0 SCOPE OF WORK

1.1 The CONTRACTOR shall provide support and facilitate COUNTY'S case plan and outcome objectives of the Home-Based Gender Specific Program (PROGRAM). CONTRACTOR shall provide gender specific, intensive family-centered, home-based services to a targeted population of high-risk female youth ages fourteen to eighteen (14-18) and their families within the clusters listed in Exhibit M. The services will be provided at the participant's home for a period of six (6) to eight (8) weeks for the parent support and an additional six (6) to eight (8) weeks for the female support youth service component. Strategies for intervention include in-home family support services utilizing a social learning model through a mentoring approach.

COUNTY anticipates making approximately forty (40) referrals within each cluster. The services are intended to avert an ongoing escalation of criminal and delinquent behavior and to promote school success. Successful delivery of the home-based family support services shall effectively strengthen the family unit, while fostering parenting practices, promoting responsible youth behavior, and decreasing delinquent activities and recidivism.

The PROGRAM addresses both risk and strength factors and is consistent with elements of effective gender specific programming for females. These elements are:

- 1.1.1 Service delivery site that is physically and emotionally safe from the attention and distraction of adolescent males
- 1.1.2 Time for participants to talk and conduct emotionally "safe", comforting, challenging, nurturing conversations regarding ongoing relationships
- 1.1.3 Opportunities for participants to develop relationships of trust and interdependence with other women already present in their lives (such as family, other relatives, friends, neighbors, and church members)
- 1.1.4 Programs that address participants' cultural strengths
- 1.1.5 Mentors who share experiences that resonate with the realities of participants' lives and who exemplify survival and growth

- 1.1.6 Education about women's health, including female development, pregnancy, contraception, diseases and prevention
- 1.1.7 Opportunities to create positive changes that benefit participants on an individual level, within their relationships and within the community
- 1.2 The PROGRAM population resides in communities of high crime and high need. Female youth under the PROGRAM have multiple risks and needs affecting home, school, peer association and community. Therefore, services of the PROGRAM are structured to address risk, needs and strengths across the above mentioned domains and behaviors or circumstances that increase the risk of female youth re-offending. The core program services include, but are not limited to:
  - 1.2.1 Gender Focus Case Management (COUNTY)
  - 1.2.2 Home-Based Parent Support Services (CONTRACTOR)
  - 1.2.3 Home-Based Female Youth Support Services (CONTRACTOR)
  - 1.2.4 Mentoring through a social learning model (CONTRACTOR)
- 1.3 COUNTY will direct the program's case management functions. The case management uses a strength-based case management model that utilizes female strengths to address the developmental needs of the female participants and identifies their protective and risk factors.

#### 1.4 Female Protective Factors

Protective factors are conditions that counter risk factors or increases resistance to them and inhibit the development of problems despite the risk of exposure. Program services will encourage protective factors as outlined below:

- 1.4.1 Positive Identity Development
- 1.4.2 Interpersonal Relationship Skills
- 1.4.3 Positive Outlook for the Future
- 1.4.4 Conflict Resolution Skills
- 1 4.5 Substance Abuse Education
- 1.4.6 Academic Career Enrichment

- 1.4.7 Understanding Physical Development
- 1.4.8 Parent Support

#### 1.5 Female Risk Factors

The pathways which females enter the juvenile justice system differ from that of male offenders. PROGRAM services reflect this difference and employ a case management approach which takes into consideration the different pathways which females enter the delinquency system and risk factors which contribute to their vulnerability, delinquent and self-destructive behavior. Several factors place female youth at greater risk of entering the delinquency system. These factors are:

- 1.5.1 Poverty
- 1.5.2 Poor academic performance
- 1.5.3 Teen pregnancy
- 1.5.4 Substance abuse
- 1.5.5 Domestic violence
- 1.5.6 Health and mental health concerns
- 1.5.7 Gang membership
- 1.5.8 History of child abuse or neglect
- 1.5.9 History of sexual abuse
- 1.5.10 Low self-esteem
- 1.5.11 Dysfunctional family system
- 1.6 Protective factors promote resiliency and helps females avoid delinquency and self-destructive behavior despite residing in high crime/high need areas. These females tend to have: 1) a close relationship with at least one caring adult, 2) teachers and parent/guardian who set high expectations and standards, 3) a positive outlook for the future, and 4) an opportunity to give back to their families and communities. The gender specific home-based services are intended to support and promote factors that build resiliency. These factors are:
  - 1.6.1 Positive female gender identification
  - 1.6.2 Improved interpersonal relationships

- 1.6.3 High self-esteem
- 1.6.4 Individualism/positive cultural identity
- 1.6.5 Positive outlook for the future
- 1.6.6 Healthy physical development
- 1.6.7 Family-school-community support
- 1.6.8 Mentoring through a caring adult
- 1.7 The services of the PROGRAM are intended to address strengths and weaknesses of both the female youth and the parent/guardian. The female youth services address the criminogenic risks and needs of the youth and promote opportunity and responsible law-abiding behavior. The parent support services are designed to strengthen parenting practices and skills, thereby increasing the ability of the parent/guardian to monitor the behavior and activities of the youth.
- 1.8 CONTRACTOR shall work with the female youth and their family in facilitating and supporting the COUNTY'S case plan and the outcome objectives of the PROGRAM. The goals of the PROGRAM are to:
  - 1.8.1 Reduce delinquency and recidivism
  - 1.8.2 Promote pro-social behavior
  - 1.8.3 Strengthen the family and parenting practices
  - 1.8.4 Promote school success and employment practices
- 1.9 To meet the above-stated goals and objectives of the PROGRAM, CONTRACTOR shall provide the following services on a fee-for-service basis:
  - 1.9.1 Parent Support Services
  - 1.9.2 Female Youth Support Services
  - 1.9.3 Mandatory Contractor Training
- 1.10 For purposes of this Contract, COUNTY shall pay CONTRACTOR based on the number of service units provided on a monthly basis. One service unit equals one hour of service provided by CONTRACTOR. In addition to a service fee, COUNTY shall reimburse CONTRACTOR for administrative costs. Administrative costs shall not exceed 15% of the total contract

amount. COUNTY shall pay the administrative fee over the term of the contract, on a monthly, prorated basis.

- 1.10.1 CONTRACTOR shall be required to employ an adequate number of qualified employees to effectively provide the requisite program services. In addition to a Program Manager, the CONTRACTOR shall be required to employ staff to provide home-based gender specific services and teach lessons from a social learning curriculum.
- 1.10.2 CONTRACTOR'S staff will be responsible for compiling service information, which includes working and communicating with COUNTY staff.
- 1.10.3 CONTRACTOR shall be responsible for directing the service delivery for female youth in collaboration with the assigned COUNTY staff. This will include reconnecting the participant to PROGRAM services following any absence from the program.
- 1.10.4 CONTRACTOR shall maintain a case file on each participant which includes the following, but is not limited to:
  - 1.10.4.1 Completed referral form;
  - 1.10.4.2 A signed "Release of Information";
  - 1.10.4.3 JJCPA "Contact Sheets", which will include CONTRACTOR'S Case Notes that reflects documentation on the participant's attendance and progress in the specific activities/workshops as indicated in the referral form. This form requires the signature of the CONTRACTOR and shall be made available to the COUNTY upon request.
  - 1.10.4.4 A copy of any risks, needs and case plan goals provided by COUNTY.
- 1.10.5 CONTRACTOR shall complete a COUNTY approved JJCPA "Home Contact Sheet" for each home visit and a JJCPA "Telephone Contact Sheet" for all telephone contacts.
- 1.10.6 CONTRACTOR shall be required to maintain accurate and updated records on the services participant received.
- 1.10.7 CONTRACTOR shall notify COUNTY within one (1) working day if youth/parent is not present at scheduled home visit.

#### 1.11 Referral Process

COUNTY shall refer potential female youth to the CONTRACTOR. COUNTY will indicate the female youth identification information and recommend the appropriate services for the female youth. After receiving the referral, the CONTRACTOR shall:

- 1.11.1 Make contact with referred participant and parent/guardian within five (5) business days of receiving referral. CONTRACTOR shall make every effort to contact participant and parent/guardian during day or evening hours. In the event CONTRACTOR is unable to contact participant and parent/guardian, after a reasonable number of attempts, COUNTY will consider extending the allotted time period on a case-by-case basis. COUNTY shall provide written approval specific to any such extensions.
- 1.11.2 Provide an introductory packet for parents and female youth outlining services and expectations.
- 1.11.3 Ensure that participant's parent or guardian signs a "Release of Information" during the participant's initial orientation.
- 1.11.4 Facilitate needed referrals to outside services as prescribed in the participant's case plan goals (e.g. substance abuse, mental health, etc.).

#### 2.0 SPECIFIC TASKS

- 2.1 To meet the stated goals of the program, CONTRACTOR shall maintain professional staff with appropriate experience with a minimum of two (2) years experience working with high-risk or probation youth who will:
  - 2.1.1 Be assessed annually on service delivery skills. Assessments will be documented and made available to COUNTY.
  - 2.1.2 Receive regular supervision relevant to the services they are expected to provide.
  - 2.1.3 Receive proper training in the theory and practice of interventions employed by the CONTRACTOR'S program and as approved by COUNTY.
  - 2.1.4 Receive and be familiar with CONTRATOR'S ethical guidelines or code of ethics for staff. Guidelines shall guide staff interactions with participants, ensure that staff understands their roles, and establish appropriate boundaries with clients.

- 2.2 CONTRACTOR shall hold bi-monthly staff meetings that will include discussions regarding procedural matters such as, but not limited to, new intakes, case reviews, and programming issues. Minutes of the meetings shall be retained by CONTRACTOR through the contract term and made available for COUNTY audits.
- 2.3 The Project Director assigned to the contract shall:
  - 2.3.1 Hold a Bachelor's degree in criminal justice, administration of justice, psychology, sociology, or a related field.
  - 2.3.2 Have a minimum of three (3) years experience within the last five (5) years providing gender specific services.
  - 2.3.3 Be directly involved in the hiring of staff who will deliver the contracted services.
  - 2.3.4 Be directly involved in supervising the staff responsible for service delivery. This shall include conducting staff meetings, and observing and reviewing/supervising staff.
  - 2.3.5 Maintain documentation demonstrating that the contracted services are self-evaluated on an annual or semi-annual basis through contract term. Maintain documentation of evidence-based practices supporting the CONTRACTOR'S program and service delivery methods.
  - 2.3.6 Participate in COUNTY discussion and/or audits (i.e., Correctional Program Assessment Instrument (CPAI)) intended to identify strengths and weaknesses in the delivery of contracted services.
  - 2.3.7 Project Director shall review case files of all participants on a periodic basis.
- 2.4 To meet the stated objectives of the PROGRAM, the CONTRACTOR shall provide the following services on a fee-for-service basis:
  - 2.4.1 Required Home-Based Gender Specific Family Support Services

Home-Based Gender Specific Family Support Services shall be delivered in the participant's home and shall support the goals of developing and fostering effective parenting practices and promoting responsible female youth behavior while decreasing delinquent activities. The home-based gender specific family support services shall include, but are not limited to meetings with the parent/guardian and participants, in person and via telephone.

#### 2.4.1.1 Parent Support Services

Parent support services are structured to better enable parent/guardian to manage multiple aspects of the female youth's environment such as: home, school, peer association, and neighborhood.

The services shall address both risk and strength factors that are consistent with the elements of effective gender specific programming for females as listed in Section 1.1 above.

Parent support services are intended to strengthen the family through a family-centered, strength-based case management approach. Through this case management approach, COUNTY shall use the strengths of the family to address identified risk factors and to improve family functioning. Along with COUNTY'S case management, the services provided by the CONTRACTOR are intended to build and reinforce the following.

- 2.4.1.1.1 Positive family bonding
- 2.4.1.1.2 High parental expectations that include parents/guardians who promote high behavioral and school standards and expectations
- 2.4.1.1.3 Clear rules and expectations for participant youth, including female youth's partaking in family chores, school activities, and community service
- 2.4.1.1.4 Positive family communication
- 2.4.1.1.5 Parent/guardian involvement in schooling; parents/guardians are actively involved in helping the participant succeed in school
- 2.4.1.1.6 Family boundaries such as family having clear rules and consequences for misbehavior, and parents/guardians monitoring female youth's whereabouts
- 2.4.1.1.7 Adult role modeling that includes parents/guardians and other adults who model positive, responsible behavior

- 2.4.1.1.8 Positive alternatives such as employment
- 2.4.1.2 CONTRACTOR shall participate in a scheduled monthly conference with COUNTY staff and may include parents/guardians, participants, school representative, social worker, or any concerned party.
- 2.4.1.3 CONTRACTOR shall meet with the participant's parents/guardians to review, discuss, and monitor the following:
  - 2.4.1.3.1 Appropriate monitoring techniques of the female youth's activities at home. Specifically during the hours of 3:00 p.m. to 10:00 p.m. and on weekends.
  - 2.4.1.3.2 Setting weekly goals and assignments for the participant.
  - 2.4.1.3.3 Homework, classroom assignments and school attendance on a daily basis.
  - 2.4.1.3.4 The female youth's whereabouts.
  - 2.4.1.3.5 Establishing increased parental contact with the female youth's peers and parents/guardians of peers.
  - 2.4.1.3.6 Facilitating the female youth's weekly prosocial activities such as after-school enrichment activities, community-based recreational programs, volunteer community service, employment internships, job shadowing opportunities, or community/faith-based activities.
  - 2.4.1.3.7 Providing a block of time and a quiet place for study and homework completion on a daily basis.
  - 2.4.1.3.8 Supportive of school rules and regulations.
  - 2.4.1.3.9 Requesting weekly school progress reports.
  - 2.4.1.3.10 Attending scheduled parent/teacher meetings.
  - 2.4.1.3.11 Participant's curfew hours.

- 2.4.1.3.12 Participant's hygiene, dress and grooming.
- 2.4.1.3.13 Reinforcing participant's compliance with conditions of probation.
- 2.4.1.3.14 Engaging in weekly discussions and review of school performance, peer relations, and home/community behavior.
- 2.4.1.3.15 Developing incentives and rewards to acknowledge and support weekly, improved school performance (attendance, behavior, class work/grades), in-home behavior, positive family and peer relations.
- 2.4.1.3.16 Attending scheduled COUNTY Case Manager and staff meetings.
- 2.4.1.4 CONTRACTOR shall have the following outcomes for parent/guardian support services:
  - 2.4.1.4.1 70% of eligible parent/guardian participants will implement a youth monitoring/supervision plan.

#### 2.4.2 Female Youth Support Services

Female youth support services are structured to develop and foster responsible and competent youth behavior in the home, school, peer associations, and neighborhood. This is to be achieved, in part, through a social learning model. The social learning model shall include a mentoring process by which participants will acquire social learning skills. This shall be augmented by a curriculum developed and approved by COUNTY.

The services shall address both risk and strength factors that are consistent with the elements of effective gender specific programming for females as listed in Section 1.1 above.

The design of the PROGRAM is to target the criminogenic risks and needs of the female youth and the attributes associated with delinquent and criminal behavior. These attributes are as follows:

- 1. Anti-social attitudes, values, and beliefs (criminal thinking)
- 2. Pro-criminal associates and isolation from pro-social associates

- 3. Particular temperament and behavioral characteristic (e.g. egocentrism)
- 4. Weak problem solving and social skills
- 5. Criminal history
- 6. Negative family factor (i.e., abuse, unstructured or undisciplined environment, criminality in the family, substance abuse in the family)
- 7. Low levels of vocational and educational skills
- 8. Substance abuse; and
- 9. Gang membership or involvement
- 2.4.2.1 CONTRACTOR shall participate in a scheduled monthly conference with COUNTY staff and may include parent, female youth, school representative, social worker, or any concerned party.
- 2.4.2.2 The COUNTY'S case manager shall implement a service plan that addresses the attributes associated with delinquent and criminal behavior. COUNTRACTOR shall meet with participants to review and discuss the following:
  - 2.4.2.2.1 School performance including attendance, behavior, and classroom work.
  - 2.4.2.2.2 Avoiding gang involvement and delinquent activities.
  - 2.4.2.2.3 Building positive family and peer relations.
  - 2.4.2.2.4 Complying with parent/guarding instructions and family rules.
  - 2.4.2.2.5 Embracing cultural diversity and avoiding racial and cultural put-downs and hatred.
  - 2.4.2.2.6 Compliance with curfew hours and other conditions of probation.
  - 2.4.2.2.7 Involvement in pro-social peer activities.

- 2.4.2.2.8 Progress towards weekly behavioral and school goals.
- 2.4.2.2.9 Compliance with the designated study time/area.
- 2.4.2.2.10 Hygiene, dress and grooming.
- 2.4.2.2.11 Lessons from social learning curriculum.
- 2.4.2.2.12 Areas of competence, talent and interest.
- 2.4.2.3 CONTRACTOR shall have the following outcomes for Youth Support Services:
  - 2.4.2.3.1 70% of the eligible youth participants will complete a relapse prevention plan.
  - 2.4.2.3.2 70% of the eligible youth participants will successfully complete the Social Learning Curriculum.

#### 2.4.3 Mandatory Contractor Training

CONTRACTOR shall be required to attend and participate in all training sessions of the curriculum on the social learning model. CONTRACTOR'S staff, comprised of a director and field staff, must be familiar with the content of the program curriculum and will be required to demonstrate their competence in knowing the curriculum material.

- 2.4.3.1 Mandatory training conducted or approved by COUNTY will be required for CONTRACTOR'S staff, including staff who provide direct services as well as supervisory staff and the Program Manager. Training for CONTRACTOR shall consist of introductory core training and quarterly training. The training shall include, but is not limited to:
  - 2.4.3.1.1 Assessment and case management
  - 2.4.3.1.2 Risk and resiliency
  - 2.4.3.1.3 Social learning model
  - 2.4.3.1.4 Program design, goals, services and outcome measures
  - 2.4.3.1.5 In-home visits

2.4.3.1.6	Service documentation
2.4.3.1.7	CBO Web-Based reporting
2.4.3.1.8	Program pre/post testing
2.4.3.1.9	Mandatory reporting issues
2.4.3.1.10	Critical incidents
2.4.3.1.11	JJCPA data collection, entry and reporting

#### 2.4.4 Additional Requirements

CONTRACTOR shall attend meetings and provide monthly reports as part of the services provided, as follows:

- 2.4.4.1 <u>Meetings:</u> CONTRACTOR shall attend quarterly Juvenile Justice Coordinating Council (JJCC), monthly Program Manager meetings, and ad-hoc meetings requested by COUNTY representative. COUNTY will make every effort to provide reasonable prior notice.
- 2.4.4.2 Monthly Reports: CONTRACTOR shall produce, at the end of each month, informational reports that indicate the level and type of services provided to COUNTY. Report format and content is subject to final COUNTY review and approval.
  CONTRACTOR shall enter the information on the monthly report into the Web-based CBO Tracking System and forward a copy of this report to the COUNTY'S Program Manager by the tenth (10<sup>th</sup>) working day of the following month for which the services were rendered. Report format and content are subject to final COUNTY review and approval.
- 2.4.4.3 CONTRACTOR shall be required to maintain supporting documentation that will verify the number of service units billed to COUNTY. Such documentation shall include, at a minimum, case-specific itineraries and case notes, schedules, timecards, and sign-in sheets.

#### 3.0 QUALITY CONTROL

The CONTRACTOR shall establish and maintain a Quality Control Plan to assure that the requirements of the contract are met. The plan shall be submitted as part of the proposal. An updated copy must be provided to the COUNTY

Program Manager within two (2) weeks of the contract start date and as changes occur. The original plan and any future amendments are subject to COUNTY review and approval and shall include, but not be limited to, the following:

- 3.1 An inspection system covering all the services listed in *Exhibit L*, *Performance Requirements Summary Chart*. It must specify the activities to be inspected on either a scheduled or unscheduled basis, how often inspections will be accomplished, and the title of the individual(s) who will perform the inspection.
- 3.2 The methods for identifying and preventing deficiencies in the quality of service performed before the level of performance becomes unacceptable.
- 3.3 A file of all inspections conducted by the CONTRACTOR and, if necessary, the corrective action taken. This documentation shall be made available as requested by COUNTY during the term of the contract, Section 8.38 Record Retention and Inspection/Audit Settlement.
- 3.4 The methods for ensuring uninterrupted service to Probation Department in the event of a strike of the COUNTY'S or the CONTRACTOR'S employees or any other unusual occurrence (i.e., power loss or natural disaster) which would result in the CONTRACTOR being unable to perform the contracted work.
- 3.5 The methods for assuring that confidentiality of adult and juvenile records are maintained while in the care of CONTRACTOR'S employees.
- 3.6 The methods for maintaining security of records, and the methods for preventing the loss or destruction of data.

### 4.0 QUALITY ASSURANCE PLAN

The COUNTY or its agent will evaluate the CONTRACTOR'S performance under this contract on not less than an annual basis (periodic basis). Such evaluation will include assessing CONTRACTOR'S compliance with all contract terms and performance standards. CONTRACTOR'S deficiencies which COUNTY determines are severe or continuing and that may place performance of the contract in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by the COUNTY and CONTRACTOR. If improvement does not occur consistent with the corrective action measures, COUNTY may terminate this contract or impose other penalties as specified in this contract.

The COUNTY will evaluate the CONTRACTOR'S performance under this contract using the quality assurance procedures specified in *Exhibit L*, - *Performance Requirements Summary Chart*, or other such procedures as may be necessary to ascertain CONTRACTOR compliance with this contract.

# 4.1 Performance Evaluation Meetings

The COUNTY'S Program Manager may meet weekly with the CONTRACTOR'S Project Director during the first three (3) months of the contract if COUNTY Program Manager finds it necessary. However, a meeting will be held whenever a Contract Discrepancy Report (CDR) is issued. A mutual effort will be made to resolve all problems identified. Whenever meetings are held, the written minutes taken by Probation personnel shall be signed by the COUNTY'S Program Manager and the CONTRACTOR'S Project Director. Should the CONTRACTOR not concur with the minutes, the CONTRACTOR shall state in writing to the COUNTY'S Program Manager within five (5) business days of receipt of the signed minutes any areas wherein the CONTRACTOR does not concur.

- 4.2 After the first three (3) months of operation, regular performance evaluation meetings shall be held monthly in accordance with a mutually agreed upon schedule, or as required by COUNTY.
- 4.3 The COUNTY shall have the right to require any personnel assigned to the CONTRACTOR who, in the opinion of the COUNTY Program Manager, is unsatisfactory, will be removed and replaced by the CONTRACTOR within twenty-four (24) hours.

### 5.0 DEFINITIONS

- 5.1 Acceptable Quality Level (AQL) A measure to express the leeway or variance from a standard before Probation Department can apply damages as specified in *Exhibit L*, An AQL does not imply that the CONTRACTOR may knowingly perform in a defective way. It implies that Probation Department recognizes that defective performance sometimes happens unintentionally. It is required that the CONTRACTOR(s) correct all defects whenever possible. A variance from the AQL can result in a credit to Probation Department against the monthly charge for the CONTRACTOR'S service.
- 5. 2 <u>Adult/Juvenile Records</u> Personal and social history, including criminal information of adult and juvenile offenders. The records include legal documents and other information, which are confidential. The information is not to be discussed with, or disclosed to, unauthorized persons as defined by the Probation Department.
- 5.3 <u>Contract Discrepancy Report (CDR)</u> A report prepared by the Quality Assurance Evaluator to inform the CONTRACTOR of faulty service. The CDR requires a response from the CONTRACTOR explaining the problem and outlining the remedial action being taken to resolve the problem within five (5) business days after receipt of CDR.

- 5.4 <u>COUNTY Contract Manager</u> Person designated by COUNTY with authority for COUNTY on contractual or administrative maters relating to this Contract.
- 5.5 <u>COUNTY Contract Monitor</u> Person with responsibility to monitor the contract. Responsibility for providing reports to COUNTY Contract Manager and COUNTY Program Manager.
- 5.6 <u>Contract Start Date</u> The date the CONTRACTOR begins work (start of the basic contract period) in accordance with the terms of the contract.
- 5.7 <u>COUNTY Program Manager Person designed by COUNTY to manage the operations under this contract.</u>
- 5.8 <u>CONTRACTOR Project Director</u> The individual designed by the CONTRACTOR to administer the Contract operations after the contract award.
- 5.9 <u>Direct Service</u> Services provided directly to participants. Examples are face-to-face contact with youth and/or families, events, etc. Excluded activities include, but are not limited to, phone calls, drive-time, event or workshop planning, and administrative activities.
- 5.10 Enforcement The COUNTY Contract Manager shall be responsible for the enforcement of this contract on behalf of the COUNTY and shall be assisted by those officers and employees of the COUNTY having duties in connection with the administration thereof. In the event the COUNTY commences legal proceedings for the enforcement of this contract of recovery of the premises used herein, the CONTRACTOR agrees to pay any sum, which may be awarded to the COUNTY and by the Court for attorney's fees and costs incurred in the action brought.
- 5.11 <u>Liquidated Damages</u> The monetary amount deducted from CONTRACTOR'S payment due to contract non-compliance and/or deficiencies in performance.
- 5.12 <u>Performance Requirements Summary (PRS)</u> The statement that identifies the key performance indicators of the contract which will be evaluated by the COUNTY to ensure contract performance standards are met by the CONTRACTOR. (Refer to Exhibit L)
- 5.13 Quality Assurance Plan (Surveillance Plan) The plan developed by Probation Department, specifically to monitor contract compliance with the elements listed in the Performance Requirements Summary (PRS).
- 5.14 Quality Control Plan All necessary measures taken by the CONTRACTOR to assure that the quality of service will meet the contract requirements regarding security, accuracy, timeliness, appearance,

- completeness, consistency and conformity to the requirements set forth in the Performance Work Statement.
- 5.15 Random Sample A sampling method where each item in a lot has an equal chance of being selected.
- 5.16 Service Unit One hour of direct service provided by the CONTRACTOR.
- 5.17 <u>User Complaint Report (UCR)</u> A report prepared by Probation personnel in order to inform the Quality Assurance Evaluator of incidents involving faulty performance by the CONTRACTOR.
- 5.18 Workday Workdays are Sunday through Saturday.

### 6.0 RESPONSIBILITIES

The COUNTY'S and the CONTRACTOR'S responsibilities are as follows:

# COUNTY

# 6.1 Personnel

The COUNTY will administer the Contract according to the Contract, Paragraph 6.0, Administration of Contract – COUNTY. Specific duties will include:

- 6.1.1 Monitoring the CONTRACTOR'S performance in the daily operation of this Contract.
- 6.1.2 Providing direction to the CONTRACTOR in areas relating to policy, information and procedural requirements.
- 6.1.3 Preparing Change Notices in accordance with the Contract, Paragraph 8.0, Standard Terms and Conditions, Sub-paragraph 8.1 Amendments.

### 6.2 Furnished Items

COUNTY shall provide CONTRACTOR with no real property and/or equipment necessary to perform the services required by the Statement of Work.

# CONTRACTOR

# 6.3 Project Director

6.3.1 The CONTRACTOR shall provide its own full time officer or employee as Project Director and clearly identify the person in the

proposal. The Project Director or an approved alternate shall be available for telephone contact between 8:00 a.m. and 5:00 p.m., PST, Monday through Friday, excluding COUNTY holidays. The Project Director shall provide overall management and coordination of this contract and shall act as the central point of contact with the Probation Department.

- 6.3.2 When contract work is being performed at times other than described above, or when the Project Director cannot be present, and with prior approval of the Program Manager, an equally responsible individual shall be designated to act for the Project Director.
- 6.3.3 Project Director must have a minimum of three (3) years of demonstrated previous experience within the last five (5) years providing the contracted services. The resume must include specific dates that demonstrate experience.
- 6.3.4 Project Director shall have full authority to act for CONTRACTOR on all matters relating to the daily operation of the contract.
- 6.3.5 Project Director and alternate(s) shall be able to read, write, speak, and understand English.
- 6.3.6 The Project Director shall be available during normal weekday work hours, 8:00 a.m. to 5:00 p.m., to meet with COUNTY personnel designated by the COUNTY to discuss problem areas.
- 6.3.7 COUNTY shall have the right of review and approval of the Project Director. COUNTY shall have the right of removal of the Project Director and any replacement recommended by CONTRACTOR.

# 6.4 Other Contractor Personnel

- 6.4.1 The CONTRACTOR shall be responsible for providing competent staff to fulfill the contract. COUNTY shall have the right to review and approve potential staff prior to assignment.
- 6.4.2 The CONTRACTOR shall ensure that by the first day of employment, all persons with access to juvenile and/or adult records and arrest information, and Probation Department case information have signed an acknowledgment form regarding confidentiality that meets the standards of the Probation Department for COUNTY employees having access to confidential Criminal Offender Record Information (CORI). CONTRACTOR shall retain original CORI form and forward a

- copy to COUNTY Program Manager within five (5) business days of start of employment. (Refer to Exhibit O)
- 6.4.3 All personnel must be able to read, write, spell, speak, and understand English.
- 6.4.4 The COUNTY reserves the right to preclude the CONTRACTOR from employment or continued employment of any individual. The CONTRACTOR shall be responsible for immediately removing and replacing within twenty-four (24) hours any employee from work on this contract, when reasonably requested to do so by the COUNTY Contract Manager.
- 6.4.5 COUNTY reserves the right to have Program Manager or designated alternate interview any or all prospective employees of CONTRACTOR.
- 6.4.6 Employee Criminal Records, Notice and County Approval

The CONTRACTOR shall be responsible for ongoing implementation and monitoring of Sub-sections 6.4.6.1 through 6.4.6.7. On at least a quarterly basis, CONTRACTOR shall report in writing, monitoring results to the COUNTY, indicating compliance or problem areas. Elements of monitoring report shall receive prior written approval from COUNTY.

- 6.4.6.1 No personnel employed by the CONTRACTOR or Subcontractor for this program, having access to Probation information or records shall have a criminal conviction record or pending criminal trial unless such information has been fully disclosed and employment of the employee for this program is approved (in writing) by the Probation Department.
- 6.4.6.2 COUNTY reserves the right to conduct a background investigation of CONTRACTOR'S prospective employees prior to employment or assignment to contract duties and further reserves the right to conduct a background investigation of CONTRACTOR'S employees at any time and to bar such employees from working on this contract under appropriate circumstances.
- 6.4.6.3 COUNTY reserves the right to preclude the CONTRACTOR from employment or continued employment of any individual for this contract service.

- 6.4.6.4 No personnel employed by the CONTRACTOR for this project shall be on active probation or parole currently or within the last three (3) years.
- 6.4.6.5 CONTRACTOR and employees of the CONTRACTOR shall be under a continuing obligation to disclose any prior or subsequent criminal conviction record or any pending criminal trial to the Probation Department.
- 6.4.6.6 The CONTRACTOR shall submit the names of employees to the Program Manager prior to the employee starting work on this contract. The COUNTY will schedule appointments to conduct background investigation/record check based on fingerprints of CONTRACTOR'S employees, and further reserves the right to conduct a background investigation of CONTRACTOR'S employees at any time. The CONTRACTOR'S employees shall not begin work on this contract before receiving written notification of clearance from COUNTY.
- 6.4.6.7 Because COUNTY is charged by the State for checking the criminal conviction records of CONTRACTOR'S employees, COUNTY will bill CONTRACTOR to recover the expense. The current amount is \$32.00 per record check and is subject to change by the State.

# 6.5 Contractor Furnished Items

CONTRACTOR shall provide all personnel and equipment, and consumable supplies necessary to perform all services required by the Statement of Work.

### 6.6 Contractor's Office

CONTRACTOR shall maintain an office with a telephone in the company's name where CONTRACTOR conducts business. The office shall be staffed during the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, Pacific Time, by at least one employee who can respond to inquiries and complaints, which may be received about the CONTRACTOR'S performance of the Contract. When the office is closed, an answering service shall be provided to receive calls. The CONTRACTOR shall answer calls received by the answering service within two (2) hours of receipt of the call.

# 7.0 HOURS/DAYS OF WORK

The CONTRACTOR may be required to provide Home-Based Gender Specific Services on weekends and COUNTY-recognized holidays. COUNTY will provide a list of the COUNTY holidays to the CONTRACTOR at the time the Contract is approved, and annually, at the beginning of the calendar year, upon request by the CONTRACTOR.

### 8.0 UNSCHEDULED WORK

CONTRACTOR agrees that any work performed outside the scope of "Statement of Work" or the "Other Contractor Obligations" sections of this document, without the prior written approval of the COUNTY in accordance with *Contract, Section 8.1 – Amendments*, shall be deemed to be a gratuitous effort on the part of the CONTRACTOR, and the CONTRACTOR shall have no claim therefore against the COUNTY.

# 9.0 PERFORMANCE REQUIREMENTS SUMMARY

- 9.1 All listings of services used in the Performance Requirements Summary (PRS) are intended to be completely consistent with the Contract and the Statement of Work (SOW), and are not meant in any case to create, extend, revise, or expand any obligation of CONTRACTOR beyond that defined in the Contract and the SOW. In any case of apparent inconsistency between services as stated in the Contract and the SOW and this PRS, the meaning apparent in the Contract and the SOW will prevail. If any service seems to be created in this PRS which is not clearly and forthrightly set forth in the Contract and the SOW, that apparent service will be null and void and place no requirement on CONTRACTOR.
- 9.2 A standard level of performance will be required of CONTRACTOR in the areas of employment services. *Exhibit L* summarizes the required services, performance standards, maximum allowable deviation from the standards, methods of surveillance to be used by the COUNTY, and liquidated damages to be imposed for unacceptable performance. COUNTY will evaluate the CONTRACTOR'S performance under this contract using the quality assurance procedures specified in *Exhibit L*, or other such procedures as may be necessary to ascertain CONTRACTOR compliance with this contract. Failure of the CONTRACTOR to achieve this standard can result in an assessment of liquidated damages against CONTRACTOR'S monthly payment as determined by COUNTY.
- 9.3 When the CONTRACTOR'S performance does not conform to the requirements of this Contract, the COUNTY will have the option to apply the following non-performance remedies:
  - 9.3.1 Require CONTRACTOR to implement a formal corrective action plan, subject to approval by the COUNTY. In the plan, the

- CONTRACTOR must include reasons for the unacceptable performance, specific steps to return performance to an acceptable level, and monitoring methods to prevent recurrence.
- 9.3.2 Reduce payment to CONTRACTOR by a computed amount based on the assessment fee(s) in the PRS.
- 9.3.3 Reduce, suspend or cancel this Contract for systematic, deliberate misrepresentations or unacceptable levels of performance.
- 9.3.4 Failure of the CONTRACTOR to comply with or satisfy the request(s) for improvement of performance or to perform the neglected work specified within ten (10) days shall constitute authorization for the COUNTY to have the service(s) performed by others. The entire cost of such work performed by others as a consequence of the CONTRACTOR'S failure to perform said service(s), as determined by the COUNTY, shall be credited to the COUNTY on the CONTRACTOR'S future invoice.

This section does not preclude the COUNTY'S right to terminate the contract upon ten (10) days written notice with or without cause, as provided for in the Contract, Standard Terms and Conditions, Sub-paragraph 8.42, Termination for Convenience.

# PRICING SCHEDULE

# FOR

# HOME-BASED GENDER SPECIFIC SERVICES TO HIGH-RISK FEMALE YOUTH UNDER THE JUVENILE JUSCTICE CRIME PREVENTION ACT (JJCPA)

AGENCY NAME	
CLUSTER	
	8
COST PER SERVICE UNIT WILL BE \$100.00 FOR EACH OF THE FO	LLOWING SERVICES:
(Service unit must equal one (1) hour of services provided)	
<ol> <li>FEMALE YOUTH SUPPORT SERVICES</li> <li>PARENT SUPPORT SERVICES</li> </ol>	
One Hundred Dollars	\$ 100.00
Write Out Dollar Amount In Full)	(Use Figure Amount)
COST PER MANDATORY CONTRACTOR TRAINING SERVICE UNIT  (Contractor shall bill County per Mandatory Contractor Training Service staff person.)	
Two Hundred and Fifty Dollars  Write Out Dollar Amount In Full)	\$ 250.00 (Use Figure Amount)

# EXHIBIT C

# INTENTIONALLY OMMITTED

# CONTRACTOR'S EEO CERTIFICATION

Co	ntractor Name				
Ad	dress				
Inte	ernal Revenue Service Employer Identification Number				
	GENERAL CERTIFICATION				
coi an	accordance with Section 4.32.010 of the Code of the County of Los and agrees that all persons employed by such firm, it is mpanies are and will be treated equally by the firm without regard cestry, national origin, or sex and in compliance with all anti-discrimmerica and the State of California.	s affi rd to	liates, or bed	subsidiaries, or cause of race,	holding religion.
	CONTRACTOR'S SPECIFIC CERTIFI	CAT	ONS		
		YE	ES	NO	
1.	The Contractor has a written policy statement prohibiting discrimination in all phases of employment.	(	)	( )	
2.	The Contractor periodically conducts a self-analysis or utilization analysis of its work force.	(	)	( )	
3.	The Contractor has a system for determining if its employment practices are discriminatory against protected groups.	(	)	( )	
4.	When problem areas are identified in employment practices, the Contractor has a system for taking reasonable corrective action to include establishment of goal and/or timetables.	(	)	( )	
Αι	thorized Official's Printed Name and Title				
Αι	uthorized Official's Signature	ate			

### COUNTY'S ADMINISTRATION

CONTRA	ACT NO	

### COUNTY'S CONTRACT MANAGER:

Name:

Tasha Howard

Title:

Director, Contracts & Grants Management Division

Address:

9150 East Imperial Highway, Room B-82

Downey, CA 90242

Telephone:

562-940-2728

Facsimile

562-658-2307

E-Mail Address:

LaTasha.Howard@probation.lacounty.gov

### COUNTY'S PROGRAM MANAGER:

Name:

Felicia Cotton

Title:

Bureau Chief, Juvenile Special Services Bureau

Address:

9150 East Imperial Highway, Room M-137

Downey, CA 90242

Telephone:

562-940-2526

Facsimile

562-803-3053

E-Mail Address:

Felicia.Cotton@probation.lacounty.gov

### COUNTY'S CONTRACT ANALYST:

Name:

Gayane Kazaryan

Title:

Program Analyst

Address:

9150 East Imperial Highway, Room C-01

Downey, CA 90242

Telephone:

562-658-4306

Facsimile

562-658-4771

E-Mail Address:

Gayane.Kazaryan@probation.lacounty.gov

### COUNTY'S CONTRACT MONITOR:

Name:

Sandra Torres

Title:

Supervising Program Analyst, Contract Monitoring Unit

Address:

7639 South Painter Avenue

Whittier, CA 90602

Telephone:

562-907-3004

Facsimile

562-464-2831

F-Mail Address:

Sandra.Torres@probation.lacounty.gov

# CONTRACTOR'S ADMINISTRATION

# CONTRACTOR'S NAME

	CONTRACT NO:
CONTRACTOR'S PR	OJECT DIRECTOR:
Name:	
Title:	
Address:	
,	
Telephone:	
Facsimile	
E-Mail Address:	
CONTRACTOR'S AU	JTHORIZED OFFICIAL(S)
Name:	
Title:	
Address:	
Telephone:	
Facsimile	
E-Mail Address:	
Name:	is the state of th
Title:	
Address:	
Telephone:	
Facsimile	
E-Mail Address:	
Notices to Contracto	or shall be sent to the following:
Name:	
Title:	
Address:	
Telephone:	
Facsimile	
E-Mail Address:	

# EMPLOYEE'S ACKNOWLEDGEMENT OF EMPLOYER

I understand that is my sole employer for purposes of this employment.
I rely exclusively upon for payment of salary and any and all other benefits payable to me on my behalf during the period of this employment.
I understand and agree that I am not an employee of Los Angeles County for any purpose and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles during the period of this employment.
I understand and agree that I do not have and will not acquire any rights or benefits pursuant to any agreement between my employer and the County of Los Angeles.
ACKNOWLEDGED AND RECEIVED:
SIGNATURE:
DATE:
NAME:Print
Original must be signed by each employee by first day of employment and must be retained by CONTRACTOR(s)

Copy must be forwarded by CONTRACTOR(s) to County Worker's Compensation Division with the Los Angeles County Department of Human Resources, Workers' Compensation Division, Claims Section, 3333 Wilshire Boulevard, Los Angeles,

California 90010, within five (5) business days.

Lunderstand that

Page 78

# CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: This certification is to be executed and returned to County with Contract the Contract until County receives this executed document.)	ctor's executed Contract. Work cannot begin on
CONTRACTOR NAME	CONTRACT NO
GENERAL INFORMATION:	
The Contractor referenced above has entered into a contract with the County County. The County requires the Corporation to sign this Contractor Acknowledge	of Los Angeles to provide certain services to the gement and Confidentiality Agreement.
CONTRACTOR ACKNOWLEDGEMENT:	
Contractor understands and agrees that the Contractor employees, consultants, (Contractor's Staff) that will provide services in the above referenced agreement understands and agrees that Contractor's Staff must rely exclusively upon Conbenefits payable by virtue of Contractor's Staff's performance of work under the agreement of the contractor's Staff's performance of work under the agreement of the contractor's Staff's performance of work under the contractor's Staff's Staff's performance of work under the con	ent are Contractor's sole responsibility. Contractor
Contractor understands and agrees that Contractor's Staff are not employee whatsoever and that Contractor's Staff do not have and will not acquire any Los Angeles by virtue of my performance of work under the above-referenced Contractor's Staff will not acquire any rights or benefits from the County of Los person or entity and the County of Los Angeles.	rights or benefits of any kind from the County of
CONFIDENTIALITY AGREEMENT:	
Contractor and Contractor's Staff may be involved with work pertaining to servi so, Contractor and Contractor's Staff may have access to confidential data an receiving services from the County. In addition, Contractor and Contractor's State supplied by other vendors doing business with the County of Los Angeles. The confidential data and information in its possession, especially data and information recipient records. Contractor and Contractor's Staff understand that if they are that Contractor and Contractor's Staff, will protect the confidentiality of such data sign this Confidentiality Agreement as a condition of work to be provided by Contractor.	and information pertaining to persons and/or entities aff may also have access to proprietary information the County has a legal obligation to protect all such permation concerning health, criminal, and welfare the involved in County work, the County must ensure the and information. Consequently Contractor must
Contractor and Contractor's Staff hereby agrees that they will not divulge to obtained while performing work pursuant to the above-referenced contract be Contractor and Contractor's Staff agree to forward all requests for the releas Project Manager.	tween Contractor and the County of Los Angolos
Contractor and Contractor's Staff agree to keep confidential all health, criminal information pertaining to persons and/or entities receiving services from the formats, documentation, Contractor proprietary information and all other original Contractor and Contractor's Staff under the above-referenced contract. Contractorial materials against disclosure to other than Contractor or County em Contractor and Contractor's Staff agree that if proprietary information supplied this employment, Contractor and Contractor's Staff shall keep such information of	c County, design concepts, algorithms, programs, ginal materials produced, created, or provided to actor and Contractor's Staff agree to protect these ployees who have a need to know the information.
Contractor and Contractor's Staff agree to report any and all violations of thi and/or by any other person of whom Contractor and Contractor's Staff become a	is agreement by Contractor and Contractor's Staff aware.
Contractor and Contractor's Staff acknowledge that violation of this agreement mand/or criminal action and that the County of Los Angeles may seek all possible	nay subject Contractor and Contractor's Staff to civil legal redress.
SIGNATURE:	
PRINTED NAME:	_
POSITION:	_
Contract – Exhibit G1	Page 78

Home-Based Gender Specific Services

# CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note: This certification is to be executed and retained the Contract until County receives this executed and retained the Contract until County receives this executed and retained the Contract until County receives this executed and retained the Contract until County receives this executed and retained the Contract until County receives this executed and retained the Contract until County receives this executed and retained the Contract until County receives this executed and retained the Contract until County receives this executed and retained the Contract until County receives this executed and retained the Contract until County receives this executed and retained the Contract until County receives the County receives the Contract until County receives the Contract until County receives the Contract until County receives the County receives the County receives the County rec	turned to County with Contractor's executed Contract. Work cannot begin on xecuted document.)
CONTRACTOR NAME	CONTRACT NO.
EMPLOYEE NAME	
GENERAL INFORMATION:	
Your employer referenced above has entered in County. The County requires your signature on the	to a contract with the County of Los Angeles to provide certain services to the is Contractor Employee Acknowledgement and Confidentiality Agreement.
EMPLOYEE ACKNOWLEDGEMENT:	
I understand and agree that the Contractor refere understand and agree that I must rely exclusively me or on my behalf by virtue of my performance of	nced above is my sole employer for purposes of the above-referenced contract. I upon my employer for payment of salary and any and all other benefits payable to f work under the above-referenced contract.
and will not acquire any rights or benefits of any k above-referenced contract. I understand and agr	e of the County of Los Angeles for any purpose whatsoever and that I do not have ind from the County of Los Angeles by virtue of my performance of work under the ee that I do not have and will not acquire any rights or benefits from the County of any person or entity and the County of Los Angeles.
my continued performance of work under the ab County, any and all such investigations. I unders	undergo a background and security investigation(s). I understand and agree that ove-referenced contract is contingent upon my passing, to the satisfaction of the tand and agree that my failure to pass, to the satisfaction of the County, any such from performance under this and/or any future contract.
CONFIDENTIALITY AGREEMENT:	
data and information pertaining to persons and/or proprietary information supplied by other vendors to protect all such confidential data and informatio welfare recipient records. I understand that if I confidentiality of such data and information. Cons	provided by the County of Los Angeles and, if so, I may have access to confidential entities receiving services from the County. In addition, I may also have access to doing business with the County of Los Angeles. The County has a legal obligation in its possession, especially data and information concerning health, criminal, and am involved in County work, the County must ensure that I, too, will protect the sequently, I understand that I must sign this agreement as a condition of my work to be read this agreement and have taken due time to consider it prior to signing.
I hereby agree that I will not divulge to any unauth the above-referenced contract between my emplo of any data or information received by me to my in	orized person any data or information obtained while performing work pursuant to yer and the County of Los Angeles. I agree to forward all requests for the release nmediate supervisor.
entities receiving services from the County, designiformation and all other original materials product to protect these confidential materials against disc	d welfare recipient records and all data and information pertaining to persons and/or gn concepts, algorithms, programs, formats, documentation, Contractor proprietary ted, created, or provided to or by me under the above-referenced contract. I agree closure to other than my employer or County employees who have a need to know ation supplied by other County vendors is provided to me during this employment, I
I agree to report to my immediate supervisor any become aware. I agree to return all confidential n of my employment with my employer, whichever of	and all violations of this agreement by myself and/or by any other person of whom naterials to my immediate supervisor upon completion of this contract or termination occurs first.
SIGNATURE:	DATE:/
PRINTED NAME:	
POSITION:	
Contract – Exhibit G2 Home-Based Gender Specific Services	Page 79

# CONTRACTOR NON-EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

(Note:	This certification is to be executed and returned to County with Contractor the Contract until County receives this executed document.)	's executed Contract. Work cannot begin on
CONTR	ACTOR NAME	CONTRACT NO
NON-EN	MPLOYEE NAME	
The Cor	RAL INFORMATION:  ntractor referenced above has entered into a contract with the County of  The County requires your signature on this Contractor Non-Employee Ackr	Los Angeles to provide certain services to the nowledgement and Confidentiality Agreement.
I understa	MPLOYEE ACKNOWLEDGEMENT:  tand and agree that the Contractor referenced above has exclusive control tand and agree that I must rely exclusively upon the Contractor referenced all payable to me or on my behalf by virtue of my performance of work under the	bove for payment of salary and any and all other
and will above-re	stand and agree that I am not an employee of the County of Los Angeles for not acquire any rights or benefits of any kind from the County of Los Angele eferenced contract. I understand and agree that I do not have and will not a geles pursuant to any agreement between any person or entity and the Cour	es by virtue of my performance of work under the acquire any rights or benefits from the County of
my cont County,	stand and agree that I may be required to undergo a background and secur tinued performance of work under the above-referenced contract is conting any and all such investigations. I understand and agree that my failure to ation shall result in my immediate release from performance under this and/	gent upon my passing, to the satisfaction of the pass, to the satisfaction of the County, any such
I may be confider have ac a legal of health, will protected to condition.	DENTIALITY AGREEMENT:  De involved with work pertaining to services provided by the County of nitial data and information pertaining to persons and/or entities receiving sercess to proprietary information supplied by other vendors doing business we obligation to protect all such confidential data and information in its possessic criminal, and welfare recipient records. I understand that if I am involved in the confidentiality of such data and information. Consequently, I under of my work to be provided by the above-referenced Contractor for the Country to consider it prior to signing.	ervices from the County. In addition, I may also with the County of Los Angeles. The County has sion, especially data and information concerning County work, the County must ensure that I, too, aderstand that I must sign this agreement as a
pursuar	y agree that I will not divulge to any unauthorized person any data on to the above-referenced contract between the above-referenced Contract all requests for the release of any data or information received by me to the	actor and the County of Los Angeles. I agree to
and/or propriet contract employe	to keep confidential all health, criminal, and welfare recipient records and entities receiving services from the County, design concepts, algorithms, tary information, and all other original materials produced, created, or protect. I agree to protect these confidential materials against disclosure to other ees who have a need to know the information. I agree that if proprietary d to me, I shall keep such information confidential.	, programs, formats, documentation, Contractor ovided to or by me under the above-referenced than the above-referenced Contractor or County
of whor	to report to the above-referenced Contractor any and all violations of this a n I become aware. I agree to return all confidential materials to the above to remination of my services hereunder, whichever occurs first.	agreement by myself and/or by any other person re-referenced Contractor upon completion of this
SIGNA	TURE:	DATE://
PRINTE	ED NAME:	
POSITI	ON:	

# Title 2 ADMINISTRATION Chapter 2.203.010 through 2.203.090 CONTRACTOR EMPLOYEE JURY SERVICE

Page 1 of 3

# 2.203.010 Findings.

The board of supervisors makes the following findings. The county of Los Angeles allows its permanent, full-time employees unlimited jury service at their regular pay. Unfortunately, many businesses do not offer or are reducing or even eliminating compensation to employees who serve on juries. This creates a potential financial hardship for employees who do not receive their pay when called to jury service, and those employees often seek to be excused from having to serve. Although changes in the court rules make it more difficult to excuse a potential juror on grounds of financial hardship, potential jurors continue to be excused on this basis, especially from longer trials. This reduces the number of potential jurors and increases the burden on those employers, such as the county of Los Angeles, who pay their permanent, full-time employees while on juror duty. For these reasons, the county of Los Angeles has determined that it is appropriate to require that the businesses with which the county contracts possess reasonable jury service policies.

### 2.203.020 Definitions.

The following definitions shall be applicable to this chapter:

- A. "Contractor" means a person, partnership, corporation or other entity which has a contract with the county or a subcontract with a county contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more such contracts or subcontracts.
- B. "Employee" means any California resident who is a full-time employee of a contractor under the laws of California.
- C. "Contract" means any agreement to provide goods to, or perform services for or on behalf of, the county but does not include:
  - 1. A contract where the board finds that special circumstances exist that justify a waiver of the requirements of this chapter; or
  - 2. A contract where federal or state law or a condition of a federal or state program mandates the use of a particular contractor; or
  - 3. A purchase made through a state or federal contract; or
  - 4. A monopoly purchase that is exclusive and proprietary to a specific manufacturer, distributor, or reseller, and must match and inter-member with existing supplies, equipment or systems maintained by the county pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, section P-3700 or a successor provision; or
  - 5. A revolving fund (petty cash) purchase pursuant to the Los Angeles County Fiscal Manual, section 4.4.0 or a successor provision; or
  - 6. A purchase card pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, section P-2810 or a successor provision; or
  - A non-agreement purchase with a value of less than \$5,000 pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, section A-0300 or a successor provision; or

# Title 2 ADMINISTRATION Chapter 2.203.010 through 2.203.090 CONTRACTOR EMPLOYEE JURY SERVICE

Page 2 of 3

- 8. A bona fide emergency purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, section PP-1100 or a successor provision.
- D. "Full time" means 40 hours or more worked per week, or a lesser number of hours if the lesser number is a recognized industry standard as determined by the chief administrative officer or the contractor has a long-standing practice that defines a full-time schedule as less than 40 hours per week.

# 2.203.030 Applicability.

This chapter shall apply to contractors who enter into contracts that commence after July 11, 2002. This chapter shall also apply to contractors with existing contracts which are extended into option years that commence after July 11, 2002. Contracts that commence after May 28,2002, but before July 11, 2002, shall be subject to the provisions of this chapter only if the solicitations for such contracts stated that the chapter would be applicable.

# 2.203.040 Contractor Jury Service Policy.

A contractor shall have and adhere to a written policy that provides that its employees shall receive from the contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with the contractor or that the contractor deduct from the employees' regular pay the fees received for jury service.

### 2.203.050 Other Provisions.

- A. Administration. The chief administrative officer shall be responsible for the administration of this chapter. The chief administrative officer may, with the advice of county counsel, issue interpretations of the provisions of this chapter and shall issue written instructions on the implementation and ongoing administration of this chapter. Such instructions may provide for the delegation of functions to other county departments.
- B. Compliance Certification. At the time of seeking a contract, a contractor shall certify to the county that it has and adheres to a policy consistent with this chapter or will have and adhere to such a policy prior to award of the contract.

### 2,203,060 Enforcement and Remedies.

For a contractor's violation of any provision of this chapter, the county department head responsible for administering the contract may do one or more of the following:

- 1. Recommend to the board of supervisors the termination of the contract; and/or,
- 2. Pursuant to chapter 2.202, seek the debarment of the contractor.

# 2.203.070. Exceptions.

A. Other Laws. This chapter shall not be interpreted or applied to any contractor or to any employee in a manner inconsistent with the laws of the United States or California.

# Title 2 ADMINISTRATION Chapter 2.203.010 through 2.203.090 CONTRACTOR EMPLOYEE JURY SERVICE

Page 3 of 3

- B. Collective Bargaining Agreements. This chapter shall be superseded by a collective bargaining agreement that expressly so provides.
- C. Small Business. This chapter shall not be applied to any contractor that meets all of the following:
  - 1. Has ten or fewer employees during the contract period; and,
  - 2. Has annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, are less than \$500,000; and,
  - 3. Is not an affiliate or subsidiary of a business dominant in its field of operation.

"Dominant in its field of operation" means having more than ten employees and annual gross revenues in the preceding twelve months which, if added to the annual amount of the contract awarded, exceed \$500,000.

"Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation.

# 2.203.090. Severability.

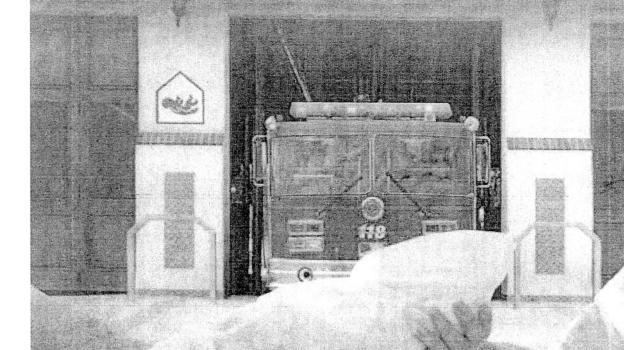
If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect.

# SAFELY SURRENDERED BABY LAW

Posters and Fact Sheets are available in English and Spanish for Printing Purposes at the following Website:

www.babysafela.org

# Safely surrendered

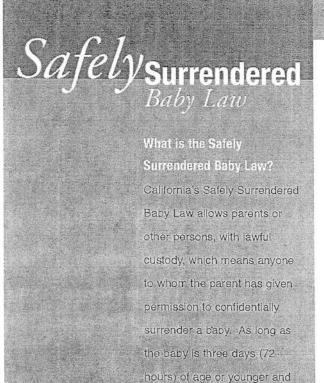


No shame. No blame. No names.

In Los Angeles County: 1-877-BABY SAFE • 1-877-222-9723

www.babyaafela.org





has not been abused or

arrest or prosecution.

neglected, the baby may be

surrendered without fear of

In Los Angeles County: 1 877 BABY SAFE 1 877 222 9723 www.babysafela.org

### How does it work?

A distressed parent who is unable or unwilling to care for a baby can legally, confidentially, and safely surrender a baby within three days (72 hours) of birth. The baby must be handed to an employee at a hospital or fire station in Los Angeles County. As long as the baby shows no sign of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, staff will use bracelets to help connect them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent or other surrendering adult.

# What if a parent wants the baby back?

Parents who change their minds can begin the process of reclaiming their baby within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

### Can only a parent bring in the baby?

No. While in most cases a parent will bring in the baby, the Law allows other people to bring in the baby if they have lawful custody.

### Does the parent or surrendering adult have to call before bringing in the baby?

No. A parent or surrendering adult can bring in a baby anytime, 24 hours a day, 7 days a week, as long as the parent or surrendering adult surrenders the baby to someone who works at the hospital or fire station.

# Does the parent or surrendering adult have to tell anything to the people taking the baby?

No. However, hospital or fire station personnel will ask the surrendering party to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the baby. The questionnaire includes a stamped return envelope and can be sent in at a later time.

### What happens to the baby?

The baby will be examined and given medical treatment. Upon release from the hospital, social workers immediately place the baby in a safe and loving home and begin the adoption process.

# What happens to the parent or surrendering adult?

Once the parent or surrendering adult surrenders the baby to hospital or fire station personnel, they may leave at any time.

### Why is California doing this?

The purpose of the Safely Surrendered Baby Law is to protect babies from being abandoned, hurt or killed by their parents. You may have heard tragic stories of babies left in dumpsters or public bathrooms. Their parents may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had no one or nowhere to turn for help, they abandoned their babies. Abandoning a baby is illegal and places the baby in extreme danger. Too often, it results in the baby's death. The Safely Surrendered Baby Law prevents this tragedy from ever happening again in. California.

# A baby's story

Early in the morning on April 9, 2005, a healthy baby boy was safely surrendered to nurses at Harbor-UCLA Medical Center. The woman who brought the baby to the hospital identified herself as the baby's aunt and stated the baby's mother had asked her to bring the baby to the hospital on her behalf. The aunt was given a bracelet with a number matching the anklet placed on the baby; this would provide some identification in the event the mother changed her mind about surrendering the baby and wished to reclaim the baby in the 14-day period allowed by the Law. The aunt was also provided with a medical questionnaire and said she would have the mother complete and mail back in the stamped return envelope provided. The baby was examined by medical staff and pronounced healthy and full-term. He was placed with a loving family that had been approved to adopt him by the Department of Children and Family Services.

# Ley de Entrega de Bebés Sin Peligro



Los recién nacidos pueden ser entregados en forma segura al personal de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles

Sin pena. Sin culpa. Sin nombres.

En el Condado de Los Ángeles: 1-877-BABY SAFE \* 1-877-222-9723

www.babysafela.org



# Ley de Entrega de Bebés

¿Qué es la Ley de Entrega de Bebés sin Peligro?

La Ley de Entrega de Bebés sin
Peligro de California permite la
entrega confidencial de un recién
nacido por parté de sus padres u
otras personas con custodia legal,
es decir cualquier persona a quien
los padres le hayan dado permiso.
Siempre que el bebé tenga tres
días (72 horas) de vida o menos, y
no haya sufrido abuso ni
negligencia, pueden entregar al
recién nacido sin temor de serarrestados o procesados.

Cada recién nacido se merece la oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele que tiene otras opciones. Hasta tres días (72 horas) después del nacimiento, se puede entregar un recién nacido al personal de cualquier hospital o cuartel de bomberos del condado de Los Angeles.

En el Condado de Los Ángeles: 1-877-BABY SAFE • 1-877-222-9723 www.babysafela.grg

### ¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido puede entregarlo en forma legal, confidencial y segura dentro de los tres días (72 horas) del nacimiento. El bebé debe ser entregado a un empleado de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posteriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularlos. El bebé llevará un brazalete y el padre/madre o el adulto que lo entregue recibirá un brazalete igual.

# ¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden comenzar el proceso de reclamar a su recién nacido dentro de los 14 días. Estos padres deberán llamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Ángeles al 1-800-540-4000.

# ¿Sólo los padres podrán llevar al recién nacido?

No. Si bien en la mayoría de los casos son los padres los que llevan al bebé, la ley permite que otras personas lo hagan si tienen custodia legal.

### ¿Los padres o el adulto que entrega al bebé deben llamar antes de llevar al bebé?

No. El padre/madre o adulto puede llevar al bebé en cualquier momento, las 24 horas del día, los 7 días de la semana, siempre y cuando entreguen a su bebé a un empleado del hospital o cuartel de bomberos.

### ¿Es necesario que el padre/ madre o adulto diga algo a las personas que reciben al bebé? No. Sin embargo, el personal del hospital o cuartel de bomberos le pedirá a la persona que entregue al bebé que llene un cuestionario con la finalidad de recabar antecedentes médicos importantes, que

cuestionario con la finalidad de recabar antecedentes médicos importantes, que resultan de gran utilidad para cuidar bien del bebé. El cuestionario incluye un sobre con el sello postal pagado para enviarlo en otro momento.

# ¿Qué pasará con el bebé?

El bebé será examinado y le brindarán atención médica. Cuando le den el alta del hospital, los trabajadores sociales inmediatamente ubicarán al bebé en un hogar seguro donde estará bien atendido, y se comenzará el proceso de adopción.

### ¿Qué pasará con el padre/madre o adulto que entregue al bebé?

Una vez que los padres o adulto hayan entregado al bebé al personal del hospital o cuartel de bomberos, pueden irse en cualquier momento.

# ¿Por qué se está haciendo esto en California? ?

La finalidad de la Ley de Entrega de Bebés sin Peligro es proteger a los bebés para que no sean abandonados, lastimados o muertos por sus padres. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en basureros o en baños públicos. Los padres de esos bebés probablemente hayan estado pasando por dificultades emocionales graves. Las madres pueden haber ocultado su embarazo, por temor a lo que pasaría si sus familias se enteraran. Abandonaron a sus bebés porque tenían miedo y no tenían nadie a quien pedir ayuda. El abandono de un recién nacido es ilegal y pone al bebé en una situación de peligro extremo. Muy a menudo el abandono provoca la muerte del bebé. La Ley de Entrega de Bebés sin Peligro impide que vuelva a suceder esta tragedia en California.

# Historia de un bebé

A la mañana temprano del día 9 de abril de 2005, se entregó un recién nacido saludable a las enfermeras del Harbor-UCLA Medical Center. La mujer que llevó el recién nacido al hospital se dio a conocer como la tía del bebé, y dijo que la madre le había pedido que llevara al bebé al hospital en su nombre. Le entregaron a la tía un brazalete con un número que coincidía con la pulsera del bebé; esto serviría como identificación en caso de que la madre cambiara de opinión con respecto a la entrega del bebé y decidiera recuperarlo dentro del período de 14 días que permite esta ley. También le dieron a la tía un cuestionario médico, y ella dijo que la madre lo llenaría y lo enviaría de vuelta dentro del sobre con franqueo pagado que le habían dado. El personal médico examinó al bebé y se determinó que estaba saludable y a término. El bebé fue ubicado con una buena familia que ya había sido aprobada para adoptarlo por el Departamento de Servicios para Niños y Familias.

# AGREEMENT CONTRACTOR'S OBLIGATIONS AS A "BUSINESS ASSOCIATE" UNDER THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 (HIPAA)

Under this Agreement, Contractor ("Business Associate") provides services ("Services") to County ("Covered Entity") and Business Associate receives, has access to, or creates Protected Health Information in order to provide those Services. Covered Entity is subject to the Administrative Simplification requirements of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and regulations promulgated thereunder, including the Standards for Privacy of Individually Identifiable Health Information ("the Privacy Regulations") and the Health Insurance Reform: Security Standards ("the Security Regulations") at 45 Code of Federal Regulations Parts 160 and 164 ("together, the "Privacy and Security Regulations").

The Privacy and Security Regulations require Covered Entity to enter into a contract with Business Associate in order to mandate certain protections for the privacy and security of Protected Health Information, and those Regulations prohibit the disclosure to or use of Protected Health Information by Business Associate if such a contract is not in place.

Therefore, the parties agree as follows:

# 1.0 DEFINITIONS

- 1.1 "<u>Disclose</u>" and "<u>Disclosure</u>" means, with respect to Protected Health Information, the release, transfer, provision of access to, or divulging in any other manner of Protected Health Information outside Business Associate's internal operations or to other than its employees.
- "Electronic Media" has the same meaning as the term "electronic media" in 45 C.F.R. § 160.103. Electronic Media means (1) Electronic storage media including memory devices in computers (hard drives) and any removable/transportable digital memory medium, such as magnetic tape or disk, optical disk, or digital memory card; or (2) Transmission media used to exchange information already in electronic storage media. Transmission media include, for example, the internet (wide-open), extranet (using internet technology to link a business with information accessible only to collaborating parties), leased lines, dial-up lines, private networks, and the physical movement of removable/transportable electronic storage media. Certain transmissions, including of paper, via facsimile, and of voice, via telephone, are not considered to be transmissions via electronic media, because the information being exchanged did not exist in electronic form before the transmission.
- 1.3 "Electronic Protected Health Information" has the same meaning as the term "electronic protected health information" in 45 C.F.R. § 160.103. Electronic Protected Health Information means Protected Health Information that is (i) transmitted by electronic media; (ii) maintained in electronic media.
- 1.4 "Individual" means the person who is the subject of Protected Health Information, and shall include a person who qualifies as a personal representative in accordance with 45 C.F.R. § 164.502(g).

- "Protected Health Information" has the same meaning as the term "protected health information" in 45 C.F.R. § 164.503, limited to the information created or received by Business Associate from or on behalf of Covered Entity. Protected Health Information includes information, whether oral or recorded in any form or medium, that (i) relates to the past, present, or future physical or mental health or condition of an Individual; the provision of health care to an Individual, or the past, present or future payment for the provision of health care to an Individual; (ii) identifies the Individual (or for which there is a reasonable basis for believing that the information can be used to identify the Individual); and (iii) is received by Business Associate from or on behalf of Covered Entity, or is created by Business Associate, or is made accessible to Business Associate by Covered Entity. "Protected Health Information" includes Electronic Health Information.
- "Required By Law" means a mandate contained in law that compels an entity to make a Use or Disclosure of Protected Health Information and that is enforceable in a court of law. Required by law includes, but is not limited to, court orders and court-ordered warrants; subpoenas or summons issued by a court, grand jury, a governmental or tribal inspector general, or any administrative body authorized to require the production of information; a civil or an authorized investigative demand; Medicare conditions of participation with respect to health care providers participating in the program; and statutes or regulations that require the production of information, including statutes or regulations that require such information if payment is sought under a government program providing benefits.
- 1.7 "Security Incident" means the attempted or successful unauthorized access, Use, Disclosure, modification, or destruction of information in, or interference with system operations of, an Information System which contains Electronic Protected Health Information. However, Security Incident does not include attempts to access an Information System when those attempts are not reasonably considered by Business Associate to constitute an actual threat to the Information System.
- 1.8 "Services" has the same meaning as in the body of this Agreement.
- 1.9 "<u>Use</u>" or "<u>Uses</u>" mean, with respect to Protected Health Information, the sharing, employment, application, utilization, examination or analysis of such Information within Business Associate's internal operations.
- 1.10 Terms used, but not otherwise defined, in this Paragraph shall have the same meaning as those terms in the HIPAA Regulations.

### 2.0 OBLIGATIONS OF BUSINESS ASSOCIATE

- 2.1 Permitted Uses and Disclosures of Protected Health Information. Business Associate:
  - (a) shall Use and Disclose Protected Health Information as necessary to perform the Services, and as provided in Sub-sections 2.3, 2.4, 2.5, 2.6, 2.7, 2.8, 4.3 and 5.2 of this Agreement;

- (b) shall Disclose Protected Health Information to Covered Entity upon request;
- (c) may, as necessary for the proper management and administration of its business or to carry out its legal responsibilities:
  - (i) Use Protected Health Information; and
  - (ii) Disclose Protected Health Information if the Disclosure is Required by Law.

Business Associate shall not Use or Disclose Protected Health Information for any other purpose.

- 2.2 Adequate Safeguards for Protected Health Information. Business Associate:
  - (a) shall implement and maintain appropriate safeguards to prevent the Use or Disclosure of Protected Health Information in any manner other than as permitted by this Paragraph. Business Associate agrees to limit the Use and Disclosure of Protected Health Information to the minimum necessary in accordance with the Privacy Regulation's minimum necessary standard.
  - (b) effective as of April 20, 2005, specifically as to Electronic Health Information, shall implement and maintain administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of Electronic Protected Health Information.
- Reporting Non-Permitted Use or Disclosure and Security Incidents. Business Associate shall report to Covered Entity each Non-Permitted Use or Disclosure that is made by Business Associate, its employees, representatives, agents or subcontractors, but is not specifically permitted by this Agreement, and effective as of April 20, 2005, shall report to Covered Entity each Security Incident of which Business Associate becomes aware. The initial report shall be made by telephone call to the Covered Entity's HIPAA Privacy Officer within forty-eight (48) hours from the time the Business Associate becomes aware of the Non-Permitted Use or Disclosure or Security Incident, followed by a full written report no later than ten (10) business days from the date the Business Associate becomes aware of the non-permitted Use or Disclosure or Security Incident to the Chief Privacy Officer at:

Chief HIPAA Privacy Officer, County of Los Angeles Kenneth Hahn Hall of Administration 500 West Temple St. Suite 410 Los Angeles, CA 90012 (213) 974-2164

2.4 <u>Mitigation of Harmful Effect</u>. Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a Use or Disclosure of Protected Health Information by Business Associate in violation of the requirements of this Paragraph.

- 2.5. Availability of Internal Practices, Books and Records to Government Agencies. Business Associate agrees to make its internal practices, books and records relating to the Use and Disclosure of Protected Health Information available to the Secretary of the federal Department of Health and Human Services for purposes of determining Covered Entity's compliance with the Privacy and Security Regulations. Business Associate shall immediately notify Covered Entity of any requests made by the Secretary and provide Covered Entity with copies of any documents produced in response to such request.
- Access to Protected Health Information. Business Associate shall, to the extent Covered Entity determines that any Protected Health Information constitutes a "designated record set" as defined by 45 C.F.R. § 164.501, make the Protected Health Information specified by Covered Entity available to the Individual(s) identified by Covered Entity as being entitled to access and copy that Protected Health Information. Business Associate shall provide such access for inspection of that Protected Health Information within two (2) business days after receipt of request from Covered Entity. Business Associate shall provide copies of that Protected Health Information within five (5) business days after receipt of request from Covered Entity.
- 2.7 Amendment of Protected Health Information. Business Associate shall, to the extent Covered Entity determines that any Protected Health Information constitutes a "designated record set" as defined by 45 C.F.R. § 164.501, make any amendments to Protected Health Information that are requested by Covered Entity. Business Associate shall make such amendment within ten (10) business days after receipt of request from Covered Entity in order for Covered Entity to meet the requirements under 45 C.F.R. § 164.526.
- Accounting of Disclosures. Business Associate agrees to maintain documentation of the information required to provide an accounting of Disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528, and to make this information available to Covered Entity upon Covered Entity's request, in order to allow Covered Entity to respond to an Individual's request for accounting of disclosures. However, Business Associate is not required to provide an accounting of Disclosures that are necessary to perform its Services if such Disclosures are for either payment or health care operations purposes, or both. Additionally, such accounting is limited to disclosures that were made in the six (6) years prior to the request (not including disclosures that were made prior to the compliance date of the Privacy Rule, April 14, 2003) and shall be provided for as long as Business Associate maintains the Protected Health Information.

Any accounting provided by Business Associate under this Section 2.8 shall include: (a) the date of the Disclosure; (b) the name, and address if known, of the entity or person who received the Protected Health Information; (c) a brief description of the Protected Health Information disclosed; and (d) a brief statement of the purpose of the Disclosure. For each Disclosure that could require an accounting under this Sub-section 2.8, Business Associate shall document the information specified in (a) through (d), above, and shall securely maintain the information for six (6) years from the date of the Disclosure. Business Associate shall provide to Covered Entity, within ten (10) business days after receipt of request from Covered Entity, information collected in accordance with this Sub-section 2.8 to permit Covered Entity to respond to a request by an

Individual for an accounting of disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528.

# 3.0 OBLIGATION OF COVERED ENTITY

3.1 Obligation of Covered Entity. Covered Entity shall notify Business Associate of any current or future restrictions or limitations on the use of Protected Health Information that would affect Business Associate's performance of the Services, and Business Associate shall thereafter restrict or limit its own uses and disclosures accordingly.

# 4.0 TERM AND TERMINATION

- 4.1 <u>Term.</u> The term of this Paragraph shall be the same as the term of this Agreement. Business Associate's obligations under Sections 2.1 (as modified by Section 4.2), 2.3, 2.4, 2.5, 2.6, 2.7, 2.8, 4.3 and 5.2 shall survive the termination or expiration of this Agreement.
- 4.2 <u>Termination for Cause</u>. In addition to and notwithstanding the termination provisions set forth in this Agreement, upon Covered Entity's knowledge of a material breach by Business Associate, Covered Entity shall either:
  - (a) Provide an opportunity for Business Associate to cure the breach or end the violation, and terminate this Agreement if Business Associate does not cure the breach or end the violation within the time specified by Covered Entity; or
  - (b) Immediately terminate this Agreement if Business Associate has breached a material term of this Paragraph and cure is not possible; or
  - (c) If neither termination or cure are feasible, Covered Entity shall report the violation to the Secretary of the federal Department of Health and Human Services.

# 4.3 <u>Disposition of Protected Health Information Upon Termination or Expiration</u>

- (a) Except as provided in paragraph (b) of this section, upon termination for any reason or expiration of this Agreement, Business Associate shall return or destroy all Protected Health Information received from Covered Entity, or
  - created or received by Business Associate on behalf of Covered Entity. This provision shall apply to Protected Health Information that is in the possession of subcontractors or agents of Business Associate. Business Associate shall retain no copies of the Protected Health Information.
- (b) In the event that Business Associate determines that returning or destroying the Protected Health Information is infeasible, Business Associate shall provide to Covered Entity notification of the conditions that make it infeasible. If return or destruction is infeasible, Business Associate shall extend the protections of this Agreement to such Protected Health Information and limit further Uses and Disclosures of such Protected Health Information to those purposes that make the

return or destruction infeasible, for so long as Business Associate maintains such Protected Health Information.

### 5.0 MISCELLANEOUS

- 5.1 <u>No Third Party Beneficiaries</u>. Nothing in this Paragraph shall confer upon any person other than the parties and their respective successors or assigns, any rights, remedies, obligations, or liabilities whatsoever.
- 5.2 <u>Use of Subcontractors and Agents</u>. Business Associate shall require each of its agents and subcontractors that receive Protected Health Information from Business Associate, or create Protected Health Information for Business Associate, on behalf of Covered Entity, to execute a written agreement obligating the agent or subcontractor to comply with all the terms of this Agreement.
- 5.3 Relationship to Agreement Provisions. In the event that a provision of this Paragraph is contrary to any other provision of this Agreement, the provision of this Paragraph shall control. Otherwise, this Paragraph shall be construed under, and in accordance, with the terms of the Agreement.
- 5.4 <u>Regulatory References</u>. A reference in this Paragraph to a section in the Privacy or Security Regulations means the section as in effect or as amended.
- 5.5 <u>Interpretation</u>. Any ambiguity in this Paragraph shall be resolved in favor of a meaning that permits Covered Entity to comply with the Privacy and Security Regulations.
- 5.6 Amendment. The parties agree to take such action as is necessary to amend this Paragraph from time to time as is necessary for Covered Entity to comply with the requirements of the Privacy and Security Regulations.

# CHARITABLE CONTRIBUTIONS CERTIFICATION

Com	pany Name
Addre	ess
Interr	nal Revenue Service Employer Identification Number
	a a second and a second a second and a second a second and a second a second and a second and a second and a
Califo	ornia Registry of Charitable Trusts "CT" number (if applicable)
Supe	Nonprofit Integrity Act (SB 1262, Chapter 919) added requirements to California's rvision of Trustees and Fundraisers for Charitable Purposes Act, which regulates those ving and raising charitable contributions.
Chec	k the Certification below that is applicable to your company.
	Vendor or Contractor has examined its activities and determined that it does not now receive or raise charitable contributions regulated under California's Supervision of Trustees and Fundraisers for Charitable Purposes Act. If Proposer engages in activities subjecting it to those laws during the term of a County contract, it will timely comply with them and provide County a copy of its initial registration with the California State Attorney General's Registry of Charitable Trusts when filed.
	OR
	Vendor or Contractor is registered with the California Registry of Charitable Trusts under the CT number listed above and is in compliance with its registration and reporting requirements under California law. Attached is a copy of its most recent filing with the Registry of Charitable Trusts as required by Title 11 California Code of Regulations, sections 300-301 and Government Code sections 12585-12586.
Signa	ture Date
Name	e and Title of Signer (please print)
	The state of eights (produce print)

# PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

This Performance Requirements Summary (PRS) Chart lists the required services which will be monitored by the COUNTY during the term of this contract; the required standard of performance; the maximum deviation from the Acceptable Quality Level Standards (AQLS) which can occur before damages can be assessed; the method of COUNTY surveillance; and the liquidated damages for not meeting the AQLS.

# Quality Assurance

On an on-going basis, CONTRACTOR performance will be compared to the contract standards.

The Probation Department may use a variety of inspection methods to evaluate the CONTRACTOR'S performance. The methods of surveillance, which may be used, but not limited to, are:

User and/or Staff Complaints Random Inspections Random and/or Judgmental Samplings

# Criteria for Acceptance and Unacceptable Performance

Performance of a required service is considered acceptable when it meets the AQLS as set forth in *Exhibit L.* When the performance does not meet this standard, the CONTRACTOR will be notified promptly of any performance variances identified.

When an instance of unacceptable performance comes to the attention of Probation personnel, a User Complaint Form (UCR) may be filled out and forwarded to the Quality Assurance Evaluator. The complaint will be investigated, if necessary, and may be brought to the attention of the CONTRACTOR.

The CONTRACTOR shall be required to explain, in writing, within ten (10) calendar days of date of notice when performance was unacceptable, how performance will be returned to acceptable levels, and how recurrence of the problem will be prevented. CONTRACTOR will pay COUNTY for liquidated damages as provided herein.

The assessment of monetary damages against the CONTRACTOR for unacceptable services shall be calculated as shown on the Performance Requirement Summary (PRS) Chart.

# Liquidated Damages

Periodically, the CONTRACTOR'S performance will be evaluated comparing service (as stated in the Performance Work Statement) with the AQL'S, using the method of surveillance. If the CONTRACTOR'S performance falls below the AQLS, liquidated damages shall be paid by CONTRACTOR as set forth in *Exhibit L*.

The CONTRACTOR will be notified promptly of any performance variance identified.

# Corrective Action

The CONTRACTOR shall be required to immediately correct those activities found by Probation Department to be unacceptably performed at no additional cost to COUNTY.

/

/

/

1

1

/

1

1

1

/

1

1

/

/

/

1

1

# PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

REQUIRED SERVICES	STANDARD	MAXIMUM DEVIATION OF DEGREE FROM REQUIREMENT (AQL)	METHOD OF SURVEILLANCE	DEDUCTION FROM CONTRACT PRICE FOR FAILURE TO MEET THE AQL
Contractor is providing Home-Based Gender Specific Program for the proposed Cluster. (Exhibit A, 1.1)	100% Adhere to County requirements	5%	<ul> <li>User and/or Staff</li> <li>Complaints</li> <li>Random Inspections</li> <li>Random and/or judgmental samplings</li> </ul>	Up to \$100 per occurrence.
Contractor will make contact with referred participant and parent/ guardian within five (5) business days of receiving referral. (Exhibit A, 1.11.1)	100% Adhere to County requirements	5%	<ul> <li>User and/or Staff Complaints</li> <li>Random Inspections</li> <li>Random and/or judgmental samplings</li> </ul>	Up to \$100 per occurrence.
Contractor will provide an introductory packet for parents and female youth outlining services and expectations.  (Exhibit A, 1.11.2)	100% Adhere to County requirements	5%	<ul> <li>User and/or Staff         Complaints</li> <li>Random Inspections</li> <li>Random and/or         judgmental         samplings</li> </ul>	Up to \$100 per occurrence.
Parent Support Services. (Exhibit A, 2.4.1.1)	100% Adhere to County requirements	5%	<ul> <li>User and/or Staff Complaints</li> <li>Random Inspections</li> <li>Random and/or judgmental samplings</li> </ul>	Up to \$100 per occurrence
Female Youth Support Services. (Exhibit A, 2.4.2)	100% Adhere to County requirements	5%	<ul> <li>User and/or Staff Complaints</li> <li>Random Inspections</li> <li>Random and/or judgmental samplings</li> </ul>	Up to \$100 per occurrence
Mother (or significant female family member) /Daughter Activities. (Exhibit A, 2.4.1.7)	100% Adhere to County requirements	5%	<ul> <li>User and/or Staff Complaints</li> <li>Random Inspections</li> <li>Random and/or judgmental samplings</li> </ul>	Up to \$100 per occurrence
Contractor shall be required to attend and participate in all training sessions of the curriculum on the social learning model. (Exhibit A, 2.4.3)	100% Adhere to County requirements	5%	<ul> <li>User and/or Staff Complaints</li> <li>Random Inspections</li> <li>Random and/or judgmental samplings</li> </ul>	Up to \$100 per occurrence.

REQUIRED SERVICES	STANDARD	MAXIMUM DEVIATION OF DEGREE FROM REQUIREMENT (AQL)	METHOD OF SURVEILLANCE	DEDUCTION FROM CONTRACT PRICE FOR FAILURE TO MEET THE AQL
Contractor shall attend quarterly Juvenile Justice Coordinating Council (JJCC), monthly Program Manager meetings and ad-hoc meetings. (Exhibit A, 2.4.4.1)	100% Adhere to County requirements	5%	<ul> <li>User and/or Staff         Complaints</li> <li>Random Inspections</li> <li>Random and/or         judgmental         samplings</li> </ul>	Up to \$100 per occurrence.
Monthly Reports. (Exhibit A, 2.4.4.2)	100% Completed monthly reports on time	5%	<ul> <li>User and/or Staff         Complaints</li> <li>Random Inspections</li> <li>Random and/or         judgmental         samplings</li> </ul>	Up to \$100 per employee per occurrence.
Contractor shall enter the information on the monthly report into the Web-based CBO Tracking System. (Exhibit A, 2.4.4.2)	100% Adhere to County requirements	5%	<ul> <li>User and/or Staff Complaints</li> <li>Random Inspections</li> <li>Random and/or judgmental samplings</li> </ul>	Up to \$100 per occurrence.
Quality Control Plan (Exhibit A, 3.0)	100% Adhere to County requirements	0%	<ul> <li>User and/or Staff         Complaints</li> <li>Random Inspections</li> <li>Random and/or         judgmental         samplings</li> </ul>	Up to \$100 per occurrence.
No Contractor personnel shall have a criminal conviction unless such record has been fully disclosed previously. (Exhibit A, 6.4.6.1)	100% Adhere to County requirements	0%	User and/or Staff     Complaints     Random Inspections	Up to \$100 per employee per occurrence.
Personnel assigned to provide service under this contract shall be fingerprinted prior to employment.  (Exhibit A, 6.4.6.2)	100% Adhere to County requirements	0%	User and/or Staff     Complaints     Random Inspections	Up to \$100 per employee per occurrence.
Contractor shall submit the names of employees to the Program Manager prior to employee starting work. (Exhibit A, 6.4.6.6)	100% Adhere to County requirements	0%	User and/or Staff     Complaints     Random Inspections	Up to \$100 per employee per occurrence.
Contractor shall reimburse County for record check. (Exhibit A, 6.4.6.7)	100% Adhere to County requirements	0%	User and/or Staff     Complaints     Random Inspections	Up to \$100 per employee per occurrence.
Contractor in compliance with Standard Terms and Conditions (Contract, Section 8.0)	100% Adhere to County requirements	0%	<ul> <li>User and/or Staff</li> <li>Complaints</li> <li>Random Inspections</li> <li>Random and/or judgmental</li> </ul>	Up to \$50 per occurrence.

# **CLUSTER 1 CITIES AND COMMUNITIES**

Incorporated Areas	Unincorporated Areas	Los Angeles City Areas
Azusa Baldwin Park Bell Bell Gardens Commerce Cudahy El Monte Huntington Park Industry Irwindale La Puente Los Angeles (portion) Maywood Montebello Monterey Park Pico Rivera Pomona Rosemead Santa Fe Springs South El Monte South Gate Vernon Walnut	Avocado Heights Bandini (islands) Bassett Citrus (Covina islands) (portion) East Azusa (islands) (portion) East Los Angeles:	Boyle Heights Chinatown Downtown Eagle Rock Echo Park El Sereno Expo Park (portion) Glassell Park Highland Park Lincoln Heights Little Tokyo Los Feliz (portion) Silverlake (portion) Westlake (portion) Wholesale District (portion)

# **CLUSTER 2 CITIES AND COMMUNITIES**

Incorporated Areas	Unincorporated Areas	Los Angeles City Areas
Carson Compton Culver City Gardena Hawthorne Inglewood Lawndale Los Angeles (portion) Lynwood	Athens (or West Athens) Baldwin Hills Del Aire East Compton El Camino Village Firestone (portion) Florence (portion) Graham (portion) Ladera Heights Lennox Marina del Rey (portion) Rancho Dominguez View Park West Carson (portion) West Compton West Rancho Dominguez Westmont Willowbrook Windsor Hills Wiseburn	Adams Barnes City Central Avenue Crenshaw Expo Park (portion) Green Meadows Hollywood (portion) Koreatown La Brea Mar Vista Miracle Mile (portion) North Shoestring Palms (portion) Sawtelle (portion) South Park South Vermont Venice (portion) Vermont Square Watts West Adams Westchester (portion) Westlake (portion) Wholesale District (portion) Wilshire Center (portion)

Page 3 of 5

# **CLUSTER 3 CITIES AND COMMUNITIES**

Incorporated Areas	Unincorporated Areas	Loo Appelo Oil A	
	orinicorporated Aleas	Los Angeles City Areas	Los Angeles City Areas
			Continued
Agoura Hills Beverly Hills Calabasas Hidden Hills Los Angeles (portion) Malibu San Fernando Santa Monica West Hollywood Westlake Village	Calabasas (adjacent) Calabasas Highlands Franklin Canyon Lake Balboa Malibu Vista Mulholland Corridor Cornell Las Virgenes/Malibu Canyon Malibu Lake Malibu Bowl Malibu Highlands Malibu/Sycamore Canyon Monte Nido Seminole Hot Springs Sunset Mesa Triunfo Canyon Topanga Canyon Fernwood Glenview Sylvia Park Topanga Universal City Valley Glen Veterans Administration Center West Chatsworth (portion)	Arleta Atwater Village Bel Air Benedict-Coldwater Canyons Beverly Glen Brentwood Canoga Park (portion) Chatsworth (portion) Encino Hancock Park Hollywood (portion) Lakeview Terrace Los Feliz (portion) Miracle Mile (portion) Mission Hills (portion) Mount Olympus North Hollywood Northridge Pacific Palisades Pacoima Palms (portion) Panorama City Park La Brea Rancho Park Reseda Sawtelle (portion) Sepulveda Sherman Oaks Silverlake (portion) Studio City Sun Valley (portion) Sunland (portion)	Sylmar (portion) Tarzana Toluca Lake Valley Village Van Nuys Venice (portion) Warner Center West Los Angeles Westwood Wilshire Center (portion) Winnetka Woodland Hills

# **CLUSTER 4 CITIES AND COMMUNITIES**

Incorporated Areas	Unincorporated Areas	Los Angeles City Areas
Artesia Avalon Bellflower Cerritos Diamond Bar Downey El Segundo Hawaiian Gardens Hermosa Beach La Habra Heights La Mirada Lakewood Lomita Long Beach Los Angeles (portion) Manhattan Beach Norwalk Palos Verdes Estates Paramount Rancho Palos Verdes Redondo Beach Rolling Hills Rolling Hills Estates Signal Hill Torrance Whittier	East Whittier Hacienda Heights (portion) La Rambla Long Beach (islands) Los Cerritos Wetlands Los Nietos (portion) Marina del Rey (portion) Northeast Whittier (portion) Norwalk/Cerritos (islands) (portion) Northwest Whittier Rowland Heights (portion) San Clemente Island Santa Catalina Island South Whittier (portion) West Carson (portion) West Whittier (portion) West Field	Harbor City Playa del Rey San Pedro Westchester (portion) Wilmington

# **CLUSTER 5 CITIES AND COMMUNITIES**

Incorporated Areas	Unincorporated Areas	Unincorporated Areas Continued	Los Angeles City Areas
Alhambra Arcadia Bradbury Burbank Claremont Covina Duarte Glendale Glendora La Canada-Flintridge La Verne Lancaster Los Angeles (portion) Monrovia Palmdale Pasadena San Dimas San Gabriel San Marino Santa Clarita Sierra Madre South Pasadena Temple City West Covina	Acton Agua Dulce Alpine Altadena Antelope Acres Big Pines Bouquet Canyon Canyon Country Castaic Castaic Junction Charter Oak (islands) Citrus (Covina islands) (portion) Crystalaire Deer Lake Highlands Del Sur East Azusa (islands) (portion) East Pasadena East San Gabriel El Dorado Elizabeth Lake Fairmont Forrest Park Glendora (islands) Gorman Green Valley Hi Vista Juniper Hills Kagel Canyon Kinneola Mesa La Crescenta Lake Hughes Lake Los Angeles Lakeview Lang Leona Valley Littlerock	Llano Longview Mint Canyon Monrovia/Arcadia/Duarte (islands) Montrose Neenach Newhall North Claremont (islands) (portion) Northeast San Dimas (islands) Oat Mountain Pearblossom Placerita Canyon Quartz Hill Redman Roosevelt San Pasqual Saugus Soledad Stevenson Ranch Sulphur Springs Sunland/Sylmar/Tujunga (adjacent) Sun Village Three Points Twin Lakes Val Verde Valencia Valyermo Vasquez Rocks West Arcadia (islands) West Chatsworth (portion) West Pomona (islands) White Fence Farms Wilsona Gardens Wrightwood	Canoga Park (portion) Chatsworth (portion) Granada Hills Mission Hills (portion) Olive View Hospital   (in Sylmar) Porter Ranch Sunland (portion) Sun Valley (portion) Tujunga

### IRS NOTICE 1015

(Obtain latest version from IRS website http://www.irs.gov/pubirs-pdf/n1015.pdf)



Notice 1015

(Rev. December 2008)

Have You Told Your Employees About the Earned Income Credit (EIC)?

### What Is the EIC?

The EIC is a refundable tax credit for certain workers.

# Which Employees Must I Notify About the EIC?

You must notify each employee who worked for you at any time during the year and from whom you did not withhold income tax. However, you do not have to notify any employee who claimed exemption from withholding on Form W-4, Employee's Withholding Allowance Certificate.

Note. You are encouraged to notify each employee whose wages for 2008 are less than \$41,646 that he or she may be eligible for the EIC.

# How and When Must I Notify My Employees?

You must give the employee one of the following:

- The IRS Form W-2, Wage and Tax Statement, which has the required information about the EIC on the back of Copy B.
- A substitute Form W-2 with the same EIC information on the back of the employee's copy that is on Copy B of the IRS Form W-2.
- Notice 797, Possible Federal Tax Refund Due to the Earned Income Credit (EIC).
- Your written statement with the same wording as Notice 797.

If you are required to give Form W-2 and do so on time, no further notice is necessary if the Form W-2 has the required information about the EIC on the back of the employee's copy. If a substitute Form W-2 is given on time but does not have the required information, you must notify the employee within 1 week of the date the substitute Form W-2 is given. If Form W-2 is required but is not given on time, you must give the employee Notice 797 or your written statement by the date Form W-2 is required to be given. If Form W-2 is not required, you must notify the employee by February 9, 2009.

You must hand the notice directly to the employee or send it by First-Class Mail to the employee's last known address. You will not meet the notification requirements by posting Notice 797 on an employee bulletin board or sending it through office mail. However, you may want to post the notice to help inform all employees of the EIC. You can get copies of the notice from the IRS website at www.irs.gov or by calling 1-800-829-3676.

# How Will My Employees Know If They Can Claim the EIC?

The basic requirements are covered in Notice 797. For more detailed information, the employee needs to see the 2008 instructions for Form 1040, 1040A, 1040EZ, or Pub. 596, Earned Income Credit (EIC).

# How Do My Employees Claim the EIC?

Eligible employees claim the EIC on their 2008 tax return. Even employees who have no tax withheld from their pay or owe no tax can claim the EIC and get a refund, but they must file a tax return to do so. For example, if an employee has no tax withheld in 2008 and owes no tax but is eligible for a credit of \$825, he or she must file a 2008 tax return to get the \$825 refund.

# How Do My Employees Get Advance EIC Payments?

Eligible employees who expect to have a qualifying child for 2009 can get part of the credit with their pay during the year by giving you a completed Form W-5, Earned Income Credit Advance Payment Certificate. You must include advance EIC payments with wages paid to these employees, but the payments are not wages and are not subject to payroll taxes. Generally, the payments are made from withheld income, social security, and Medicare taxes. For details, see Pub. 15 (Circular E), Employer's Tax Guide.

Notice 1015 (Rev. 12-2008) Cat. No. 205991

# CONFIDENTIALITY OF CORI INFORMATION

Criminal Offender Record Information (CORI) is that information which is recorded as the result of an arrest, detention or other initiation of criminal proceedings including any consequent proceedings related thereto. As an employee of during the legitimate course of your duties, you may have access to CORI. The Probation Department has a policy of protecting the confidentiality of Criminal Offender Record Information.
You are required to protect the information contained in case files against disclosure to all individuals who do not have a right-to-know or a need-to-know this information.
The use of any information obtained from case files or other related sources of CORI to make contacts with probationers or their relatives, or to make CORI available to anyone who has no real and proper reason to have access to this information as determined solely by the Probation Department is considered a breach of confidentiality, inappropriate and unauthorized.
Any employee engaging in such activities is in violation of the Probation Department's confidentiality policy and will be subject to appropriate disciplinary action and/or criminal action pursuant to Section 11142 of the Penal Code.
have read and understand the Probation Department's policy concerning the confidentiality of CORI records.
(Signature)
Name (Print)
Title
Date
Copy to be forwarded to Probation Contract Manager within five (5) business days of start of employment.



# PROBATION DEPARTMENT - PERSONNEL SERVICES OFFICE BACKGROUND REQUEST FORM COUNTY OF LOS ANGELES

(Fax 562-803-4558)

<b>EXHIBIT P</b>	
Ш	

Ä	Requesting Agency:					
Ą	Agency Address:					
Ö	City and Zip Code:					
Ag	Agency Contact Person:					
Te	Telephone No.:		24			
Тa	Fax No.:					
Щ	LEAD AGENCY (if different)					
		Completed by Requesting Agency	Agency		Completed b	Completed by Central Processing Unit
	Applicant's Name	Applicant's Position		Available Dates & Times	Appointment	Appointment
<del>-</del>					Date	- III
2						
8						
4						
22						
9						
7						
80						

0

10

Instructions to Applicants:

1. Prior to the background interview you will complete the application in black ink.

2. Please bring valid photo identification. (Example: CA Driver's License, CA Identification Card)

BTS#

# CONTRACT BACKGROUND APPLICATION

					-		
CONTRACTOR NA	AME						a a
POSITION	2000					1	
	-						
1. LAST NAME		FIRST NAME	T	MIDDLE NAME	2	Social Security Nu	umher
3. RESIDENCE – Street and	Number				City and Zip Coo		Iniber
4. Since (date)   5. Email A	ddress					,ie	
7. Date Residence Establish	ed in California and L.A. Co				6. Telephone		
		2 12				8. BIRTHDATE	
9. DRIVER'S LICENSE (OPE	RATORS OR CHAUFFEU	RS LICENSE SERIAL NUMBER	)	10	). Expiration Date	е	
15. Do you have any conviction to you ever been conviction to the you ever been conviction to the you presently on probing the your properties. The you have more than five years?  23. Have you ever been convicted to you have any outstance you have any outstance you been convicted.	ons will element of violen pass relating to the use of worms or admissions for theft, one or admissions for falsificated for crimes against protected for any sex crimes? icted for crimes against chi ation, formal or informal, o we (5) vehicle code citation: icted of Driving Under the I ling failures to appear? for any hit and run accider	? ication of public records, including operty within the past two (2) year	g employment records?  on at least one [1] you at fault accident one [1] in the past fine [1] in the past fine [1] in the past fine [1].	ords?  vear prior to completion s within the past five (5)  ve [5] years?	? Yes	No N	
Age at Time of Action	Date	Police Department		Charge		Disposition	on
26. Have you over been convi	atod of a saine and a still						
zo. Have you ever been convi	cted of a crime under a dir	ferent name? If so, please list					
27. Have you ever been disch	arged or asked to resign?	If yes, include employer name, a	iddress, contact nu	mber and date of occurrence.			
28. ALL STATEMENTS MAD DISQUALIFICATION.	E HEREIN BY ME ARE	TRUE TO THE BEST OF MY K	(NOWLEDGE. FA	VILURE TO DISCLOSE OR F	ALSIFY ANY IN	IFORMATION MA	Y RESULT IN
	Signature of Applicar	nt .	_	· · · · · · · · · · · · · · · · · · ·	Date		

29. Check the work function that best describes the type of work you will perform.

□Work Function #1

Care, Oversight, or Protection of Persons Through Direct Contact with Such

Persons (e.g., Physician, Nurse, Clinical Social Worker, etc.).

□Work Function #2

Direct or Indirect Access to Funds or Negotiable Instruments (e.g., Assistant Deputy Director, Finance Manager, Cashier, etc.).

Requirem

Requirement of State and/or Professional Licensing (e.g., Registered Nurse, Physician, Optometrist, Pharmacist, Physical Therapist, etc.).

□Work Function #4

Public Safety or Law Enforcement (e.g., Environmental Health Specialist, Public Health Investigator, etc.)

□Work Function #5

Access to or Charge for Drugs or Narcotics (e.g., Pharmacist Tech, Pharmacy Helper, Physician, Registered Nurse, Clinical Pharmacist, etc.).

□Work Function #6

Access to Confidential or Classified Information, Including Criminal Conviction Information (e.g., Personnel Officer, Systems Analyst, Patient Resources Worker, Eligibility Worker, etc.).

PLEASE TYPEWRITE OR PRINT IN BLACKINK

□Work Function #7

Charge of or Access to County, Public or Private Property (e.g., Warehouse Worker, Custodian, Materials Manager, Facilities Manager, etc.)

REVIEWED BY -

SIGNATURE

TITLE

DEPARTMENT

DATE

L: Bdgt\Forms\Contract Emp Info.doc

Revised 7/2009